## 悬PICTET

Availability and performance daily statistics of dedicated interface and all PSU interfaces

June $14^{\text {th }} 2019$ to December $31^{\text {st }} 2022$


1 Daily statistics

### 1.1 June $14^{\text {th }}$ to July $10^{\text {th }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Connect |  |  |  | Wealth App |  |  |  |
|  | AISP / CBPII Availability |  | \#AISP Calls | AISP Performance |  | \#CBPII Calls | CBPII Performance |  | Availability |  | Performance |  | Availability |  | Performance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | Error response rate |  | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |
| 14.06.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9977\% | 0.0023\% | 871 | 0.0000\% | 100.0000\% | 0.0000\% | 327 | 0.0039\% |
| 15.06.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9972\% | 0.0028\% | 147 | 0.0144\% | 100.0000\% | 0.0000\% | 304 | 0.0183\% |
| 16.06.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9973\% | 0.0027\% | 801 | 0.0144\% | 100.0000\% | 0.0000\% | 315 | 0.0000\% |
| 17.06.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9979\% | 0.0021\% | $1^{1} 636$ | 0.0000\% | 100.0000\% | 0.0000\% | 336 | 0.0000\% |
| 18.06.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9978\% | 0.0022\% | $2 ' 051$ | 0.0000\% | 100.0000\% | 0.0000\% | 339 | 0.0059\% |
| 19.06.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9968\% | 0.0032\% | 1'257 | 0.0144\% | 100.0000\% | 0.0000\% | 355 | 0.0330\% |
| 20.06.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9956\% | 0.0044\% | 1'105 | 0.0289\% | 100.0000\% | 0.0000\% | 316 | 0.0000\% |
| 21.06.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9977\% | 0.0023\% | 520 | 0.0000\% | 100.0000\% | 0.0000\% | 305 | 0.0306\% |
| 22.06.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9989\% | 0.0011\% | 115 | 0.0000\% | 100.0000\% | 0.0000\% | 311 | 0.0000\% |
| 23.06.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% |  | - | 0.0000\% | 99.9983\% | 0.0017\% | 528 | 0.0000\% | 100.0000\% | 0.0000\% | 318 | 0.0000\% |
| 24.06.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9954\% | 0.0046\% | $1^{\prime} 000$ | 0.0289\% | 100.0000\% | 0.0000\% | 304 | 0.0000\% |
| 25.06.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9979\% | 0.0021\% | 1'869 | 0.0000\% | 100.0000\% | 0.0000\% | 330 | 0.0000\% |
| 26.06.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9982\% | 0.0018\% | 376 | 0.0000\% | 100.0000\% | 0.0000\% | 324 | 0.0000\% |
| 27.06.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9948\% | 0.0052\% | 727 | 0.0289\% | 100.0000\% | 0.0000\% | 312 | 0.0000\% |
| 28.06.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9964\% | 0.0036\% | 721 | 0.0144\% | 100.0000\% | 0.0000\% | 318 | 0.0000\% |
| 29.06.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9967\% | 0.0033\% | - | 0.0000\% | 100.0000\% | 0.0000\% | 360 | 0.0000\% |
| 30.06.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9961\% | 0.0039\% | 316 | 0.0144\% | 100.0000\% | 0.0000\% | 329 | 0.0000\% |
| 01.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9998\% | 0.0002\% | 708 | 0.0144\% | 100.0000\% | 0.0000\% | 340 | 0.0000\% |
| 02.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9997\% | 0.0003\% | 2'102 | 0.0000\% | 100.0000\% | 0.0000\% | 318 | 0.0000\% |
| 03.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.6528\% | 0.3472\% | 439 | 0.1011\% | 100.0000\% | 0.0000\% | 318 | 0.0000\% |
| 04.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9997\% | 0.0003\% | 690 | 0.0000\% | 100.0000\% | 0.0000\% | 310 | 0.0000\% |
| 05.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9998\% | 0.0002\% | 658 | 0.0000\% | 100.0000\% | 0.0000\% | 310 | 0.0000\% |
| 06.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9997\% | 0.0003\% | 114 | 0.0000\% | 100.0000\% | 0.0000\% | 311 | 0.0000\% |
| 07.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9997\% | 0.0003\% | 160 | 0.0000\% | 100.0000\% | 0.0000\% | 307 | 0.0000\% |
| 08.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9995\% | 0.0005\% | 862 | 0.0289\% | 100.0000\% | 0.0000\% | 344 | 0.0000\% |
| 09.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9999\% | 0.0001\% | 1'499 | 0.0000\% | 100.0000\% | 0.0000\% | 351 | 0.0000\% |
| 10.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9999\% | 0.0001\% | 2'821 | 0.0000\% | 100.0000\% | 0.0000\% | 343 | 0.0000\% |
|  | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9852\% | 0.0148\% | 892 | 0.0112\% | 100.0000\% | 0.0000\% | 324 | 0.0034\% |

### 1.2 July 11 ${ }^{\text {th }}$ to August $8^{\text {th }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Connect |  |  |  | Wealth App |  |  |  |
|  | AISP / CBPII Availability |  | \#AISP Calls | AISP Performance |  | \#CBPII Calls | CBPII Performance |  | Availability |  | Performance |  | Availability |  | Performance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | Error response rate |  | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | Error response rate |
| 11.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 945 | 0.0000\% | 100.0000\% | 0.0000\% | 353 | 0.0000\% |
| 12.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 1'199 | 0.0000\% | 100.0000\% | 0.0000\% | 320 | 0.0000\% |
| 13.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 405 | 0.0000\% | 100.0000\% | 0.0000\% | 380 | 0.0000\% |
| 14.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 356 | 0.0000\% | 100.0000\% | 0.0000\% | 330 | 0.0000\% |
| 15.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 868 | 0.0000\% | 100.0000\% | 0.0000\% | 405 | 0.0000\% |
| 16.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 1'101 | 0.0000\% | 97.7300\% | 2.2700\% | 547 | 0.0000\% |
| 17.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 969 | 0.0000\% | 100.0000\% | 0.0000\% | 558 | 0.0000\% |
| 18.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 885 | 0.0000\% | 100.0000\% | 0.0000\% | 340 | 0.0000\% |
| 19.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | $1 ' 005$ | 0.0000\% | 100.0000\% | 0.0000\% | 347 | 0.0000\% |
| 20.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 479 | 0.0000\% | 100.0000\% | 0.0000\% | 314 | 0.0000\% |
| 21.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 370 | 0.0000\% | 100.0000\% | 0.0000\% | 317 | 0.0000\% |
| 22.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 869 | 0.0000\% | 100.0000\% | 0.0000\% | 316 | 0.0000\% |
| 23.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 857 | 0.0000\% | 100.0000\% | 0.0000\% | 330 | 0.0000\% |
| 24.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 1'051 | 0.0000\% | 100.0000\% | 0.0000\% | 384 | 0.0000\% |
| 25.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 1 '049 | 0.0000\% | 100.0000\% | 0.0000\% | 389 | 0.0000\% |
| 26.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 907 | 0.0000\% | 100.0000\% | 0.0000\% | 340 | 0.0000\% |
| 27.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 633 | 0.0000\% | 100.0000\% | 0.0000\% | 302 | 0.0000\% |
| 28.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 489 | 0.0000\% | 100.0000\% | 0.0000\% | 303 | 0.0000\% |
| 29.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 936 | 0.0000\% | 100.0000\% | 0.0000\% | 309 | 0.0000\% |
| 30.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 1 '044 | 0.0000\% | 100.0000\% | 0.0000\% | 300 | 0.0000\% |
| 31.07.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 919 | 0.0000\% | 100.0000\% | 0.0000\% | 307 | 0.0000\% |
| 01.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 839 | 0.0000\% | 100.0000\% | 0.0000\% | 322 | 0.0000\% |
| 02.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 880 | 0.0000\% | 100.0000\% | 0.0000\% | 310 | 0.0000\% |
| 03.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 527 | 0.0000\% | 100.0000\% | 0.0000\% | 317 | 0.0000\% |
| 04.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 490 | 0.0000\% | 100.0000\% | 0.0000\% | 332 | 0.0000\% |
| 05.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 891 | 0.0000\% | 100.0000\% | 0.0000\% | 324 | 0.0000\% |
| 06.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 922 | 0.0000\% | 100.0000\% | 0.0000\% | 331 | 0.0000\% |
| 07.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 1 '038 | 0.0000\% | 100.0000\% | 0.0000\% | 343 | 0.0000\% |
| 08.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 909 | 0.0013\% | 100.0000\% | 0.0000\% | 310 | 0.0000\% |
|  | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 822 | 0.0000\% | 99.9217\% | 0.0783\% | 348 | 0.0000\% |

### 1.3 August $9^{\text {th }}$ to September $\mathbf{1 2}^{\text {th }}$

| Date | Dedicated interface |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AISP / CBPII Availability |  | \#AISP Calls | AISP Performance |  | \#CBPII Calls | CBPII Performance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | Error response <br> rate |  | Avg response time (ms) | Error response rate |
| 09.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 10.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 |  | 0.0000\% |
| 11.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 |  | 0.0000\% |
| 12.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 13.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 |  | 0.0000\% |
| 14.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 15.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 16.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 |  | 0.0000\% |
| 17.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 18.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 19.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 20.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 21.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 22.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 23.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 24.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 25.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 26.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 27.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 28.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 29.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 30.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 31.08.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 01.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 02.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 03.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 04.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 05.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 06.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 07.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 |  | 0.0000\% |
| 08.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 09.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 10.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 11.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 12.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
|  | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |


| Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Pictet Connect |  |  |  | Wealth App |  |  |  |
| Availability |  | Performance |  | Availability |  | Performance |  |
| Uptime | Downtime | Avg response time <br> (ms) | $\begin{aligned} & \text { Error response } \\ & \text { rate } \end{aligned}$ | Uptime | Downtime | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |
| 100.0000\% | 0.0000\% | 973 | 0.0000\% | 100.0000\% | 0.0000\% | 369 | 0.0000\% |
| 100.0000\% | 0.0000\% | 468 | 0.0000\% | 100.0000\% | 0.0000\% | 406 | 0.0000\% |
| 100.0000\% | 0.0000\% | 365 | 0.0000\% | 100.0000\% | 0.0000\% | 371 | 0.0000\% |
| 100.0000\% | 0.0000\% | 762 | 0.0000\% | 100.0000\% | 0.0000\% | 355 | 0.0000\% |
| 100.0000\% | 0.0000\% | 919 | 0.0000\% | 100.0000\% | 0.0000\% | 387 | 0.0000\% |
| 100.0000\% | 0.0000\% | 966 | 0.0000\% | 100.0000\% | 0.0000\% | 347 | 0.0000\% |
| 100.0000\% | 0.0000\% | 927 | 0.0000\% | 100.0000\% | 0.0000\% | 351 | 0.0000\% |
| 100.0000\% | 0.0000\% | 919 | 0.0000\% | 100.0000\% | 0.0000\% | 375 | 0.0000\% |
| 100.0000\% | 0.0000\% | 358 | 0.0000\% | 100.0000\% | 0.0000\% | 380 | 0.0000\% |
| 100.0000\% | 0.0000\% | 599 | 0.0000\% | 100.0000\% | 0.0000\% | 368 | 0.0000\% |
| 100.0000\% | 0.0000\% | 981 | 0.0000\% | 100.0000\% | 0.0000\% | 405 | 0.0000\% |
| 100.0000\% | 0.0000\% | 848 | 0.0000\% | 100.0000\% | 0.0000\% | 373 | 0.0000\% |
| 100.0000\% | 0.0000\% | 897 | 0.0000\% | 100.0000\% | 0.0000\% | 353 | 0.0000\% |
| 100.0000\% | 0.0000\% | 821 | 0.0000\% | 100.0000\% | 0.0000\% | 359 | 0.0000\% |
| 100.0000\% | 0.0000\% | 911 | 0.0000\% | 100.0000\% | 0.0000\% | 354 | 0.0000\% |
| 100.0000\% | 0.0000\% | 462 | 0.0000\% | 100.0000\% | 0.0000\% | 376 | 0.0000\% |
| 100.0000\% | 0.0000\% | 705 | 0.0000\% | 100.0000\% | 0.0000\% | 344 | 0.0000\% |
| 100.0000\% | 0.0000\% | 762 | 0.0000\% | 100.0000\% | 0.0000\% | 373 | 0.0000\% |
| 100.0000\% | 0.0000\% | 938 | 0.0000\% | 100.0000\% | 0.0000\% | 386 | 0.0000\% |
| 100.0000\% | 0.0000\% | 934 | 0.0000\% | 100.0000\% | 0.0000\% | 371 | 0.0000\% |
| 100.0000\% | 0.0000\% | 896 | 0.0000\% | 100.0000\% | 0.0000\% | 367 | 0.0000\% |
| 100.0000\% | 0.0000\% | 908 | 0.0000\% | 100.0000\% | 0.0000\% | 356 | 0.0000\% |
| 100.0000\% | 0.0000\% | 387 | 0.0000\% | 100.0000\% | 0.0000\% | 411 | 0.0000\% |
| 100.0000\% | 0.0000\% | 428 | 0.0000\% | 100.0000\% | 0.0000\% | 442 | 0.0000\% |
| 100.0000\% | 0.0000\% | 821 | 0.0000\% | 100.0000\% | 0.0000\% | 461 | 0.0000\% |
| 100.0000\% | 0.0000\% | 941 | 0.0000\% | 100.0000\% | 0.0000\% | 419 | 0.0000\% |
| 100.0000\% | 0.0000\% | 994 | 0.0000\% | 100.0000\% | 0.0000\% | 475 | 0.0000\% |
| 100.0000\% | 0.0000\% | 855 | 0.0000\% | 100.0000\% | 0.0000\% | 426 | 0.0000\% |
| 100.0000\% | 0.0000\% | 871 | 0.0000\% | 100.0000\% | 0.0000\% | 441 | 0.0000\% |
| 100.0000\% | 0.0000\% | 393 | 0.0000\% | 100.0000\% | 0.0000\% | 407 | 0.0000\% |
| 100.0000\% | 0.0000\% | 588 | 0.0000\% | 100.0000\% | 0.0000\% | 413 | 0.0000\% |
| 100.0000\% | 0.0000\% | 804 | 0.0000\% | 100.0000\% | 0.0000\% | 400 | 0.0000\% |
| 100.0000\% | 0.0000\% | 1 '032 | 0.0000\% | 100.0000\% | 0.0000\% | 441 | 0.0000\% |
| 100.0000\% | 0.0000\% | 930 | 0.0000\% | 100.0000\% | 0.0000\% | 398 | 0.0000\% |
| 100.0000\% | 0.0000\% | 1 '041 | 0.0000\% | 100.0000\% | 0.0000\% | 539 | 0.0000\% |
| 100.0000\% | 0.0000\% | 783 | 0.0000\% | 100.0000\% | 0.0000\% | 394 | 0.0000\% |

### 1.4 September $13^{\text {th }}$ to October $12^{\text {th }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Connect |  |  |  | Wealth App |  |  |  |
|  | AISP / CBPPII Availability |  | \#AISP Calls | AISP Performance |  | \#CBPIII Calls | CBPII Performance |  | Availability |  | Performance |  | Availability |  | Performance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | Error response rate |  | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | Avg response time (ms) | $\begin{aligned} & \text { Error response } \\ & \text { rate } \end{aligned}$ |
| 13.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 357 | 0.0000\% | 100.0000\% | 0.0000\% | 402 | 0.0039\% |
| 14.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 484 | 0.0000\% | 100.0000\% | 0.0000\% | 406 | 0.0183\% |
| 15.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 466 | 0.0000\% | 100.0000\% | 0.0000\% | 413 | 0.0000\% |
| 16.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 407 | 0.0004\% | 100.0000\% | 0.0000\% | 427 | 0.0000\% |
| 17.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 385 | 0.0000\% | 100.0000\% | 0.0000\% | 428 | 0.0059\% |
| 18.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 392 | 0.0000\% | 100.0000\% | 0.0000\% | 419 | 0.0330\% |
| 19.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 370 | 0.0000\% | 100.0000\% | 0.0000\% | 384 | 0.0000\% |
| 20.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 413 | 0.0000\% | 100.0000\% | 0.0000\% | 399 | 0.0306\% |
| 21.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 540 | 0.0000\% | 100.0000\% | 0.0000\% | 391 | 0.0000\% |
| 22.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 498 | 0.0000\% | 100.0000\% | 0.0000\% | 394 | 0.0000\% |
| 23.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 389 | 0.0000\% | 100.0000\% | 0.0000\% | 426 | 0.0000\% |
| 24.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 371 | 0.0000\% | 100.0000\% | 0.0000\% | 392 | 0.0000\% |
| 25.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 414 | 0.0000\% | 100.0000\% | 0.0000\% | 405 | 0.0000\% |
| 26.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 346 | 0.0000\% | 100.0000\% | 0.0000\% | 408 | 0.0000\% |
| 27.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 374 | 0.0000\% | 100.0000\% | 0.0000\% | 403 | 0.0000\% |
| 28.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 514 | 0.0000\% | 100.0000\% | 0.0000\% | 432 | 0.0000\% |
| 29.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 492 | 0.0000\% | 100.0000\% | 0.0000\% | 412 | 0.0000\% |
| 30.09.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 363 | 0.0000\% | 100.0000\% | 0.0000\% | 727 | 0.0000\% |
| 01.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 376 | 0.0000\% | 100.0000\% | 0.0000\% | 922 | 0.0000\% |
| 02.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 396 | 0.0000\% | 100.0000\% | 0.0000\% | 420 | 0.0000\% |
| 03.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 384 | 0.0001\% | 100.0000\% | 0.0000\% | 432 | 0.0000\% |
| 04.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 397 | 0.0000\% | 100.0000\% | 0.0000\% | 620 | 0.0000\% |
| 05.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.1400\% | 0.8600\% | 575 | 0.0000\% | 100.0000\% | 0.0000\% | 382 | 0.0000\% |
| 06.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 579 | 0.0000\% | 100.0000\% | 0.0000\% | 387 | 0.0000\% |
| 07.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 332 | 0.0000\% | 100.0000\% | 0.0000\% | 394 | 0.0000\% |
| 08.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 338 | 0.0000\% | 100.0000\% | 0.0000\% | 384 | 0.0000\% |
| 09.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 359 | 0.0000\% | 100.0000\% | 0.0000\% | 370 | 0.0000\% |
| 10.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 413 | 0.0000\% | 100.0000\% | 0.0000\% | 371 | 0.0000\% |
| 11.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 400 | 0.0000\% | 100.0000\% | 0.0000\% | 398 | 0.0000\% |
| 12.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 449 | 0.0000\% | 100.0000\% | 0.0000\% | 392 | 0.0000\% |
|  | 100.0000\% | 0.0000\% ${ }^{\prime \prime}$ | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9713\% | 0.0287\% | 419 | 0.0000\% | 100.0000\% | 0.0000\% | 438 | 0.0031\% |


| Date | Dedicated interface |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AISP / CBPII Availability |  | \#AISP Calls | AISP Performance |  | \#CBPII Calls | CBPII Performance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |  | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |
| 13.10 .2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 14.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 15.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 16.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 17.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 18.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 19.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 20.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 21.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 22.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 23.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 24.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 25.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 26.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 27.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 28.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 29.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 30.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 31.10.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 01.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 02.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 03.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 04.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 05.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 06.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 07.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 08.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 09.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 10.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 11.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
| 12.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% |
|  | 100.0000\% | 0.0000\% ${ }^{\text {² }}$ | 0 | - | 0.0000\% ${ }^{*}$ | 0 | - | 0.0000\% |


| Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Pictet Connect |  |  |  | Wealth App |  |  |  |
| Availability |  | Performance |  | Availability |  | Performance |  |
| Uptime | Downtime | Avg response time <br> (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |
| 100.0000\% | 0.0000\% | 490 | 0.0000\% | 100.0000\% | 0.0000\% | 378 | 0.0000\% |
| 100.0000\% | 0.0000\% | 427 | 0.0000\% | 100.0000\% | 0.0000\% | 387 | 0.0000\% |
| 100.0000\% | 0.0000\% | 348 | 0.0005\% | 100.0000\% | 0.0000\% | 393 | 0.0000\% |
| 100.0000\% | 0.0000\% | 362 | 0.0000\% | 100.0000\% | 0.0000\% | 378 | 0.0000\% |
| 100.0000\% | 0.0000\% | 404 | 0.0000\% | 100.0000\% | 0.0000\% | 419 | 0.0000\% |
| 100.0000\% | 0.0000\% | 386 | 0.0001\% | 97.7300\% | 2.2700\% | 426 | 0.0000\% |
| 100.0000\% | 0.0000\% | 583 | 0.0000\% | 100.0000\% | 0.0000\% | 367 | 0.0000\% |
| 100.0000\% | 0.0000\% | 597 | 0.0000\% | 100.0000\% | 0.0000\% | 383 | 0.0000\% |
| 100.0000\% | 0.0000\% | 494 | 0.0000\% | 100.0000\% | 0.0000\% | 382 | 0.0000\% |
| 100.0000\% | 0.0000\% | 324 | 0.0004\% | 100.0000\% | 0.0000\% | 437 | 0.0000\% |
| 100.0000\% | 0.0000\% | 355 | 0.0000\% | 100.0000\% | 0.0000\% | 386 | 0.0000\% |
| 100.0000\% | 0.0000\% | 359 | 0.0000\% | 100.0000\% | 0.0000\% | 390 | 0.0000\% |
| 100.0000\% | 0.0000\% | 363 | 0.0000\% | 100.0000\% | 0.0000\% | 390 | 0.0000\% |
| 100.0000\% | 0.0000\% | 454 | 0.0000\% | 100.0000\% | 0.0000\% | 374 | 0.0000\% |
| 100.0000\% | 0.0000\% | 431 | 0.0000\% | 100.0000\% | 0.0000\% | 407 | 0.0000\% |
| 100.0000\% | 0.0000\% | 383 | 0.0000\% | 100.0000\% | 0.0000\% | 378 | 0.0000\% |
| 100.0000\% | 0.0000\% | 336 | 0.0000\% | 100.0000\% | 0.0000\% | 389 | 0.0000\% |
| 100.0000\% | 0.0000\% | 432 | 0.0000\% | 100.0000\% | 0.0000\% | 398 | 0.0000\% |
| 100.0000\% | 0.0000\% | 328 | 0.0000\% | 100.0000\% | 0.0000\% | 404 | 0.0000\% |
| 100.0000\% | 0.0000\% | 436 | 0.0000\% | 100.0000\% | 0.0000\% | 360 | 0.0000\% |
| 100.0000\% | 0.0000\% | 541 | 0.0000\% | 100.0000\% | 0.0000\% | 364 | 0.0000\% |
| 100.0000\% | 0.0000\% | 488 | 0.0000\% | 100.0000\% | 0.0000\% | 375 | 0.0000\% |
| 100.0000\% | 0.0000\% | 375 | 0.0000\% | 100.0000\% | 0.0000\% | 390 | 0.0000\% |
| 100.0000\% | 0.0000\% | 382 | 0.0000\% | 100.0000\% | 0.0000\% | 382 | 0.0000\% |
| 100.0000\% | 0.0000\% | 459 | 0.0000\% | 100.0000\% | 0.0000\% | 362 | 0.0000\% |
| 100.0000\% | 0.0000\% | 330 | 0.0000\% | 100.0000\% | 0.0000\% | 371 | 0.0000\% |
| 100.0000\% | 0.0000\% | 370 | 0.0000\% | 100.0000\% | 0.0000\% | 385 | 0.0000\% |
| 100.0000\% | 0.0000\% | 452 | 0.0000\% | 99.6700\% | 0.3300\% | 373 | 0.0000\% |
| 100.0000\% | 0.0000\% | 432 | 0.0013\% | 100.0000\% | 0.0000\% | 368 | 0.0000\% |
| 100.0000\% | 0.0000\% | 316 | 0.0013\% | 100.0000\% | 0.0000\% | 399 | 0.0000\% |
| 100.0000\% | 0.0000\% | 357 | 0.0013\% | 100.0000\% | 0.0000\% | 389 | 0.0000\% |
| 100.0000\% | 0.0000\% | 413 | 0.0002\% | 99.9161\% | 0.0839\% | 387 | 0.0000\% |

### 1.6 November $13^{\text {th }}$ to December $12^{\text {th }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Connect |  |  |  | Wealth App |  |  |  |
|  | AISP / CBPIII Availability |  | \#AISP Calls | AISP Performance |  | \#cbpll Calls | CBPII Performance |  | Availability |  | Performance |  | Availability |  | Performance |  |
|  | Uptime | Downtime |  | Avg response time <br> (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |  | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |
| 13.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - - | 0.0000\% | 100.0000\% | 0.0000\% | 403 | 0.0000\% | 100.0000\% | 0.0000\% | 387 | 0.0000\% |
| 14.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 370 | 0.0000\% | 100.0000\% | 0.0000\% | 373 | 0.0000\% |
| 15.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 432 | 0.0000\% | 100.0000\% | 0.0000\% | 379 | 0.0000\% |
| 16.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 504 | 0.0000\% | 100.0000\% | 0.0000\% | 379 | 0.0000\% |
| 17.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 438 | 0.0000\% | 100.0000\% | 0.0000\% | 385 | 0.0000\% |
| 18.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 365 | 0.0000\% | 100.0000\% | 0.0000\% | 381 | 0.0000\% |
| 19.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 411 | 0.0000\% | 99.8900\% | 0.1100\% | 426 | 0.0000\% |
| 20.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 348 | 0.0000\% | 100.0000\% | 0.0000\% | 361 | 0.0000\% |
| 21.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 316 | 0.0005\% | 100.0000\% | 0.0000\% | 366 | 0.0000\% |
| 22.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 361 | 0.0000\% | 100.0000\% | 0.0000\% | 371 | 0.0000\% |
| 23.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 501 | 0.0000\% | 100.0000\% | 0.0000\% | 386 | 0.0000\% |
| 24.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 444 | 0.0000\% | 100.0000\% | 0.0000\% | 377 | 0.0000\% |
| 25.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 312 | 0.0000\% | 100.0000\% | 0.0000\% | 381 | 0.0000\% |
| 26.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 330 | 0.0000\% | 100.0000\% | 0.0000\% | 378 | 0.0000\% |
| 27.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 388 | 0.0000\% | 100.0000\% | 0.0000\% | 385 | 0.0000\% |
| 28.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 293 | 0.0000\% | 100.0000\% | 0.0000\% | 418 | 0.0000\% |
| 29.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 342 | 0.0000\% | 100.0000\% | 0.0000\% | 390 | 0.0000\% |
| 30.11.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 427 | 0.0000\% | 100.0000\% | 0.0000\% | 381 | 0.0000\% |
| 01.12.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 437 | 0.0000\% | 100.0000\% | 0.0000\% | 396 | 0.0000\% |
| 02.12.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 307 | 0.0000\% | 100.0000\% | 0.0000\% | 389 | 0.0000\% |
| 03.12.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 237 | 0.0002\% | 100.0000\% | 0.0000\% | 370 | 0.0000\% |
| 04.12.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 294 | 0.0000\% | 100.0000\% | 0.0000\% | 378 | 0.0000\% |
| 05.12.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 317 | 0.0000\% | 100.0000\% | 0.0000\% | 389 | 0.0000\% |
| 06.12.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 323 | 0.0000\% | 100.0000\% | 0.0000\% | 390 | 0.0000\% |
| 07.12.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 493 | 0.0000\% | 100.0000\% | 0.0000\% | 409 | 0.0000\% |
| 08.12.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 566 | 0.0000\% | 100.0000\% | 0.0000\% | 388 | 0.0000\% |
| 09.12.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 311 | 0.0000\% | 100.0000\% | 0.0000\% | 411 | 0.0000\% |
| 10.12.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 330 | 0.0003\% | 100.0000\% | 0.0000\% | 393 | 0.0000\% |
| 11.12.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 361 | 0.0000\% | 100.0000\% | 0.0000\% | 378 | 0.0000\% |
| 12.12.2019 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 311 | 0.0000\% | 100.0000\% | 0.0000\% | 407 | 0.0000\% |
|  | 100.0000\% | 0.0000\% ${ }^{\prime \prime}$ | 0 | - | 0.0000\% ${ }^{\prime \prime}$ | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 376 | 0.0000\% | 99.9963\% | 0.0037\% | 387 | 0.0000\% |

### 1.7 December $\mathbf{1 3}^{\text {th }}$ to January $11^{\text {th }}$

| Date | Dedicated interface |  |  |  |  | Bank's PSU intertaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | Pictet Cornect |  |  |  | Wealth App |  |  |  |
|  | AISP Performance |  | \#CBPII Calls | CBPII Performance |  | Availability |  | Performance |  | Availability |  | Periormance |  |
|  | Avg response time (ms) | Error response rate |  | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | Error response rate |
| 13.12.2013 | - | 0.0000\% | 0 | - - | 0.0000\% | 100.0000\% | 0.0000\% | 412 | 0.0000\% | 100.0000\% | 0.0000\% | 377 | 0.0000\% |
| 14.12.2019 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 583 | 0.0000\% | 100.0000\% | 0.0000\% | 376 | 0.0000\% |
| 15.12.2019 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 746 | 0.0000\% | 100.0000\% | 0.0000\% | 383 | 0.0000\% |
| 16.12.2019 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 423 | 0.0000\% | 100.0000\% | 0.0000\% | 386 | 0.0000\% |
| 17.12.2019 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 412 | 0.0000\% | 100.0000\% | 0.0000\% | 388 | 0.0000\% |
| 18.12.2019 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 407 | 0.0000\% | 100.0000\% | 0.0000\% | 386 | 0.0000\% |
| 19.12.2019 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 411 | 0.0000\% | 100.0000\% | 0.1100\% | 394 | 0.0000\% |
| 20.12.2019 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 377 | 0.0000\% | 100.0000\% | 0.0000\% | 377 | 0.0000\% |
| 21.12.2019 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 570 | 0.0005\% | 100.0000\% | 0.0000\% | 415 | 0.0000\% |
| 22.12.2019 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 648 | 0.0000\% | 100.0000\% | 0.0000\% | 373 | 0.0000\% |
| 23.12.2019 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 405 | 0.0000\% | 100.0000\% | 0.0000\% | 518 | 0.0000\% |
| 24.12.2019 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 358 | 0.0000\% | 100.0000\% | 0.0000\% | 365 | 0.0000\% |
| 25.12.2019 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 575 | 0.0000\% | 100.0000\% | 0.0000\% | 372 | 0.0000\% |
| 26.12.2019 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 555 | 0.0000\% | 100.0000\% | 0.0000\% | 366 | 0.0000\% |
| 27.12.2019 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 524 | 0.0000\% | 100.0000\% | 0.0000\% | 555 | 0.0000\% |
| 28.12.2019 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 521 | 0.0000\% | 100.0000\% | 0.0000\% | 352 | 0.0000\% |
| 29.12.2019 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 500 | 0.0000\% | 100.0000\% | 0.0000\% | 373 | 0.0000\% |
| 30.12 .2019 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 351 | 0.0000\% | 100.0000\% | 0.0000\% | 391 | 0.0000\% |
| 31.12.2019 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 350 | 0.0000\% | 100.0000\% | 0.0000\% | 389 | 0.0000\% |
| 01.01.2020 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 413 | 0.0000\% | 100.0000\% | 0.0000\% | 372 | 0.0000\% |
| 02.01.2020 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 328 | 0.0002\% | 100.0000\% | 0.0000\% | 374 | 0.0000\% |
| 03.01.2020 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 334 | 0.0000\% | 100.0000\% | 0.0000\% | 363 | 0.0000\% |
| 04.01.2020 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 411 | 0.0000\% | 100.0000\% | 0.0000\% | 386 | 0.0000\% |
| 05.01.2020 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 409 | 0.0000\% | 100.0000\% | 0.0000\% | 391 | 0.0000\% |
| 06.01.2020 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 266 | 0.0000\% | 100.0000\% | 0.0000\% | 354 | 0.0000\% |
| 07.01.2020 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 289 | 0.0000\% | 100.0000\% | 0.0000\% | 370 | 0.0000\% |
| 08.01.2020 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 315 | 0.0000\% | 100.0000\% | 0.0000\% | 354 | 0.0000\% |
| 09.01.2020 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 290 | 0.0003\% | 100.0000\% | 0.0000\% | 381 | 0.0000\% |
| 10.01.2020 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 341 | 0.0000\% | 100.0000\% | 0.0000\% | 418 | 0.0000\% |
| 11.01.2020 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 453 | 0.0000\% | 100.0000\% | 0.0000\% | 399 | 0.0000\% |
|  | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 433 | 0.0000\% | 100.0000\% | 0.0037\% | 390 | 0.0000\% |

### 1.8 January $\mathbf{1 2}^{\text {th }}$ to February $9^{\text {th }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU intertaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Piotet Connect |  |  |  | Wealth App |  |  |  |
|  | AISP/ CBPII Availability |  | \#AISP Calls | AlSP Periormance |  | \#GBPII Galls | CBPIIPerformance |  | Availability |  | Performance |  | Availability |  | Performance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | Error response rate |  | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | Error response rate |
| 12.01.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 403 | 0.0000\% | 100.0000\% | 0.0000\% | 386 | 0.0000\% |
| 13.01.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 318 | 0.0000\% | 100.0000\% | 0.0000\% | 385 | 0.0000\% |
| 14.01.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9900\% | 0.0100\% | 286 | 0.0000\% | 100.0000\% | 0.0000\% | 378 | 0.0000\% |
| 15.01.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 290 | 0.0000\% | 100.0000\% | 0.0000\% | 382 | 0.0000\% |
| 16.01.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 276 | 0.0000\% | 100.0000\% | 0.0000\% | 402 | 0.0000\% |
| 17.01.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 343 | 0.0000\% | 100.0000\% | 0.0000\% | 459 | 0.0000\% |
| 18.01.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 470 | 0.0000\% | 100.0000\% | 0.1100\% | 409 | 0.0000\% |
| 19.01.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 435 | 0.0000\% | 100.0000\% | 0.0000\% | 421 | 0.0000\% |
| 20.01.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 321 | 0.0005\% | 100.0000\% | 0.0000\% | 398 | 0.0000\% |
| 21.01.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 327 | 0.0000\% | 100.0000\% | 0.0000\% | 409 | 0.0000\% |
| 22.01.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 285 | 0.0000\% | 100.0000\% | 0.0000\% | 426 | 0.0000\% |
| 23.01.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 316 | 0.0000\% | 100.0000\% | 0.0000\% | 518 | 0.0000\% |
| 24.01.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 340 | 0.0000\% | 100.0000\% | 0.0000\% | 428 | 0.0000\% |
| 25.01.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 493 | 0.0000\% | 100.0000\% | 0.0000\% | 423 | 0.0000\% |
| 26.01.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 456 | 0.0000\% | 100.0000\% | 0.0000\% | 418 | 0.0000\% |
| 27.01.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 305 | 0.0000\% | 100.0000\% | 0.0000\% | 370 | 0.0000\% |
| 28.01.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 287 | 0.0000\% | 100.0000\% | 0.0000\% | 400 | 0.0000\% |
| 29.01.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 351 | 0.0000\% | 100.0000\% | 0.0000\% | 430 | 0.0000\% |
| 30.01.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 301 | 0.0000\% | 100.0000\% | 0.0000\% | 445 | 0.0000\% |
| 31.01.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 289 | 0.0000\% | 100.0000\% | 0.0000\% | 430 | 0.0000\% |
| 01.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 434 | 0.0002\% | 100.0000\% | 0.0000\% | 412 | 0.0000\% |
| 02.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 415 | 0.0000\% | 100.0000\% | 0.0000\% | 418 | 0.0000\% |
| 03.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 253 | 0.0000\% | 100.0000\% | 0.0000\% | 405 | 0.0000\% |
| 04.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 559 | 0.0000\% | 100.0000\% | 0.0000\% | 447 | 0.0000\% |
| 05.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 279 | 0.0000\% | 100.0000\% | 0.0000\% | 415 | 0.0000\% |
| 06.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 252 | 0.0000\% | 100.0000\% | 0.0000\% | 404 | 0.0000\% |
| 07.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 352 | 0.0000\% | 100.0000\% | 0.0000\% | 421 | 0.0000\% |
| 08.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 454 | 0.0003\% | 100.0000\% | 0.0000\% | 447 | 0.0000\% |
| 09.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 585 | 0.0000\% | 100.0000\% | 0.0000\% | 455 | 0.0000\% |
|  | 100.0000\% | 0.0000\% ${ }^{\prime \prime}$ | 0 | - | 0.0000\%" | 0 | - | 0.0000\% | 99.9997\% | 0.0003\% | 361 | 0.0000\% | 100.0000\% | 0.0038\% | 419 | 0.0000\% |

### 1.9 February $10^{\text {th }}$ to March $10^{\text {th }}$

| Date | Dedicated interiace |  |  |  |  |  |  |  | Bank's PSU intertaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Comnect |  |  |  | Wealth App |  |  |  |
|  | AISP / CBPIII Availability |  | \#Alsp Calls | AISP Performance |  | \#CBPII Calls | CBPIIP Periormance |  | Availability |  | Performance |  | Availability |  | Performance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | Error response rate |  | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | $\begin{aligned} & \text { Error response } \\ & \text { rate } \end{aligned}$ | Uptime | Downtime | $\underset{(\mathrm{ms})}{\text { Avg response time }}$ | $\begin{aligned} & \text { Error response } \\ & \text { rate } \end{aligned}$ |
| 10.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 260 | 0.0000\% | 100.0000\% | 0.0000\% | 393 | 0.0000\% |
| 11.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 246 | 0.0000\% | 100.0000\% | 0.0000\% | 407 | 0.0000\% |
| 12.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 255 | 0.0000\% | 100.0000\% | 0.0000\% | 437 | 0.0000\% |
| 13.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 416 | 0.0000\% | 100.0000\% | 0.0000\% | 421 | 0.0000\% |
| 14.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9900\% | 0.0100\% | 326 | 0.0000\% | 100.0000\% | 0.0000\% | 369 | 0.0000\% |
| 15.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 382 | 0.0000\% | 100.0000\% | 0.0000\% | 372 | 0.0000\% |
| 16.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 350 | 0.0000\% | 100.0000\% | 0.0000\% | 358 | 0.0000\% |
| 17.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 271 | 0.0000\% | 100.0000\% | 0.0000\% | 359 | 0.0000\% |
| 18.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 273 | 0.0000\% | 100.0000\% | 0.0000\% | 367 | 0.0000\% |
| 19.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 250 | 0.0000\% | 100.0000\% | 0.0000\% | 368 | 0.0000\% |
| 20.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 255 | 0.0000\% | 100.0000\% | 0.0000\% | 366 | 0.0000\% |
| 21.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 280 | 0.0000\% | 100.0000\% | 0.0000\% | 367 | 0.0000\% |
| 22.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 373 | 0.0000\% | 100.0000\% | 0.0000\% | 396 | 0.0000\% |
| 23.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 282 | 0.0000\% | 100.0000\% | 0.0000\% | 375 | 0.0000\% |
| 24.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 261 | 0.0000\% | 100.0000\% | 0.0000\% | 370 | 0.0000\% |
| 25.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 253 | 0.0000\% | 100.0000\% | 0.0000\% | 373 | 0.0000\% |
| 26.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 250 | 0.0000\% | 100.0000\% | 0.0000\% | 372 | 0.0000\% |
| 27.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 288 | 0.0000\% | 100.0000\% | 0.0000\% | 393 | 0.0000\% |
| 28.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 342 | 0.0000\% | 100.0000\% | 0.0000\% | 403 | 0.0000\% |
| 29.02.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 453 | 0.0000\% | 100.0000\% | 0.0000\% | 395 | 0.0000\% |
| 01.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 397 | 0.0000\% | 100.0000\% | 0.0000\% | 364 | 0.0000\% |
| 02.03.2020 | 100.0000\% | 0.0000\% |  | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 289 | 0.0000\% | 100.0000\% | 0.0000\% | 467 | 0.0000\% |
| 03.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 306 | 0.0000\% | 100.0000\% | 0.0000\% | 379 | 0.0000\% |
| 04.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 311 | 0.0000\% | 100.0000\% | 0.0000\% | 381 | 0.0000\% |
| 05.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 330 | 0.0000\% | 100.0000\% | 0.0000\% | 400 | 0.0000\% |
| 06.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 363 | 0.0000\% | 100.0000\% | 0.0000\% | 367 | 0.0000\% |
| 07.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 463 | 0.0000\% | 100.0000\% | 0.0000\% | 393 | 0.0000\% |
| 08.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 409 | 0.0003\% | 100.0000\% | 0.0000\% | 368 | 0.0000\% |
| 09.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 309 | 0.0000\% | 100.0000\% | 0.0000\% | 383 | 0.0000\% |
| 10.03.2020, | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 568 | 0.0000\% | 100.0000\% | 0.0000\% | 408 |  |
| , | 100.0000\%' | 0.0000\% ${ }^{\prime \prime}$ | $0^{\prime}$ | - | 0.0000\%' | 0 | - | 0.0000\% | 99.9997\% ${ }^{\prime \prime}$ | 0.0003\%' | 319 | 0.0000\% | 100.0000\% | 0.0000\%' | 385 | 0.0000\% |

1.10 March $11^{\text {th }}$ to April 9th

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Piotet Connect |  |  |  | Wealth App |  |  |  |
|  | AISP / CBPril Availability |  | \#Alsp Calls | AISP Pertiormance |  | \#CBFIIC Calls | CBPIIIPerformance |  | Availability |  | Performance |  | Availability |  | Performance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | Error response rate |  | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | $\begin{aligned} & \text { Error response } \\ & \text { rate } \end{aligned}$ |
| 11.03 .2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 250 | 0.0000\% | 100.0000\% | 0.0000\% | 411 | 0.0000\% |
| 12.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 255 | 0.0000\% | 100.0000\% | 0.0000\% | 419 | 0.0000\% |
| 13.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 280 | 0.0000\% | 100.0000\% | 0.0000\% | 439 | 0.0000\% |
| 14.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 373 | 0.0000\% | 100.0000\% | 0.0000\% | 402 | 0.0000\% |
| 15.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 288 | 0.0000\% | 100.0000\% | 0.0000\% | 397 | 0.0000\% |
| 16.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 342 | 0.0000\% | 100.0000\% | 0.0000\% | 405 | 0.0000\% |
| 17.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 453 | 0.0000\% | 100.0000\% | 0.0000\% | 423 | 0.0000\% |
| 18.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 397 | 0.0000\% | 100.0000\% | 0.0000\% | 410 | 0.0000\% |
| 19.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 289 | 0.0000\% | 100.0000\% | 0.0000\% | 426 | 0.0000\% |
| 20.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 261 | 0.0000\% | 100.0000\% | 0.0000\% | 429 | 0.0000\% |
| 21.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 253 | 0.0000\% | 100.0000\% | 0.0000\% | 304 | 0.0000\% |
| 22.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 261 | 0.0000\% | 100.0000\% | 0.0000\% | 324 | 0.0000\% |
| 23.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 253 | 0.0000\% | 100.0000\% | 0.0000\% | 339 | 0.0000\% |
| 24.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 363 | 0.0000\% | 100.0000\% | 0.0000\% | 319 | 0.0000\% |
| 25.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 463 | 0.0000\% | 100.0000\% | 0.0000\% | 340 | 0.0000\% |
| 26.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 409 | 0.0000\% | 100.0000\% | 0.0000\% | 318 | 0.0000\% |
| 27.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 309 | 0.0000\% | 100.0000\% | 0.0000\% | 306 | 0.0000\% |
| 28.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 342 | 0.0000\% | 100.0000\% | 0.0000\% | 308 | 0.0000\% |
| 29.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 453 | 0.0000\% | 100.0000\% | 0.0000\% | 341 | 0.0000\% |
| 30.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 397 | 0.0000\% | 100.0000\% | 0.0000\% | 357 | 0.0000\% |
| 31.03.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 289 | 0.0000\% | 100.0000\% | 0.0000\% | 331 | 0.0000\% |
| 01.04.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 303 | 0.0000\% | 100.0000\% | 0.0000\% | 313 | 0.0000\% |
| 02.04.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 330 | 0.0000\% | 100.0000\% | 0.0000\% | 308 | 0.0000\% |
| 03.04.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 439 | 0.0000\% | 100.0000\% | 0.0000\% | 321 | 0.0000\% |
| 04.04.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 405 | 0.0000\% | 100.0000\% | 0.0000\% | 334 | 0.0000\% |
| 05.04.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 706 | 0.0000\% | 100.0000\% | 0.0000\% | 317 | 0.0000\% |
| 06.04.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 299 | 0.0000\% | 100.0000\% | 0.0000\% | 288 | 0.0000\% |
| 07.04.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 329 | 0.0003\% | 100.0000\% | 0.0000\% | 299 | 0.0000\% |
| 08.04.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 315 | 0.0000\% | 100.0000\% | 0.0000\% | 293 | 0.0000\% |
| 09.04.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 340 | 0.0000\% | 100.0000\% | 0.0000\% | 303 | 0.0000\% |
|  | 100.0000\%' | 0.0000\% ${ }^{\prime}$ | 0 | - | 0.0000\% ${ }^{\prime \prime}$ | 0 | - | 0.0000\% | ' 100.0000\%' | 0.0000\% ${ }^{\prime}$ | $348{ }^{\prime \prime}$ | - 0.0000\% | 100.0000\% ${ }^{\prime}$ | 0.0000\%' | 352 | 0.0000\% |

1.11 April 10 ${ }^{\text {th }}$ till May 9th

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Connect |  |  |  | Weath App |  |  |  |
|  | AlSP / CBPII Availability |  | \#Alsp Calls | AISP Pertormance |  | \#CBPII Calls | CPPII Performance |  | Availability |  | Periormance |  | Availability |  | Periormance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | Error response rate |  | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | Avg response time (ms) | Error response rate |
| 10.04.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 388 | 0.0000\% | 100.0000\% | 0.0000\% | 320 | 0.0000\% |
| 11.04.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 461 | 0.0000\% | 100.0000\% | 0.0000\% | 316 | 0.0000\% |
| 12.04.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 483 | 0.0000\% | 100.0000\% | 0.0000\% | 328 | 0.0000\% |
| 13.04 .2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 338 | 0.0000\% | 100.0000\% | 0.0000\% | 312 | 0.0000\% |
| 14.04.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 314 | 0.0000\% | 100.0000\% | 0.0000\% | 310 | 0.0000\% |
| 15.04 .2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 320 | 0.0000\% | 100.0000\% | 0.0000\% | 343 | 0.0000\% |
| 16.04 .2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 314 | 0.0000\% | 100.0000\% | 0.0000\% | 309 | 0.0000\% |
| 17.04.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 334 | 0.0000\% | 100.0000\% | 0.0000\% | 312 | 0.0000\% |
| 18.04 .2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 464 | 0.0000\% | 100.0000\% | 0.0000\% | 313 | 0.0000\% |
| 19.04.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 424 | 0.0000\% | 100.0000\% | 0.0000\% | 326 | 0.0000\% |
| 20.04.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 322 | 0.0000\% | 100.0000\% | 0.0000\% | 291 | 0.0000\% |
| 21.04.2020 | 100.0000\% | 0.0000\% |  | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 324 | 0.0000\% | 100.0000\% | 0.0000\% | 303 | 0.0000\% |
| 22.04.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 328 | 0.0000\% | 100.0000\% | 0.0000\% | 300 | 0.0000\% |
| 23.04.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 286 | 0.0000\% | 100.0000\% | 0.0000\% | 289 | 0.0000\% |
| 24.04.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 383 | 0.0000\% | 100.0000\% | 0.0000\% | 295 | 0.0000\% |
| 25.04.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 410 | 0.0000\% | 100.0000\% | 0.0000\% | 301 | 0.0000\% |
| 26.04.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 396 | 0.0000\% | 100.0000\% | 0.0000\% | 295 | 0.0000\% |
| 27.04.2020 | 100.0000\% | 0.0000\% | , | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 307 | 0.0000\% | 100.0000\% | 0.0000\% | 295 | 0.0000\% |
| 28.04.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 330 | 0.0000\% | 100.0000\% | 0.0000\% | 308 | 0.0000\% |
| 29.04.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 367 | 0.0000\% | 100.0000\% | 0.0000\% | 298 | 0.0000\% |
| 30.04.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 311 | 0.0000\% | 100.0000\% | 0.0000\% | 293 | 0.0000\% |
| 01.05.2020 | 100.0000\% | 0.0000\% | - | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 410 | 0.0000\% | 100.0000\% | 0.0000\% | 288 | 0.0000\% |
| 02.05.2020 | 100.0000\% | 0.0000\% | , | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 474 | 0.0000\% | 100.0000\% | 0.0000\% | 294 | 0.0000\% |
| 03.05.2020 | 100.0000\% | 0.0000\% |  | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 496 | 0.0000\% | 100.0000\% | 0.0000\% | 287 | 0.0000\% |
| 04.05.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 404 | 0.0000\% | 100.0000\% | 0.0000\% | 290 | 0.0000\% |
| 05.05.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 410 | 0.0000\% | 100.0000\% | 0.0000\% | 305 | 0.0000\% |
| 06.05.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 478 | 0.0000\% | 100.0000\% | 0.0000\% | 317 | 0.0000\% |
| 07.05.2020 | 100.0000\% | 0.0000\% | , | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 469 | 0.0003\% | 100.0000\% | 0.0000\% | 310 | 0.0000\% |
| 08.05.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 401 | 0.0000\% | 100.0000\% | 0.0000\% | 312 | 0.0000\% |
| 09.05.2020 | 100.0000\% | 0.0000\% | r | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 420 | 0.0000\% | 100.0000\% | 0.0000\% | 310 | 0.0000\% |
|  | 100.0000\% ${ }^{\prime \prime}$ | 0.0000\% ${ }^{\prime \prime}$ | 0 | - | 0.0000\% ${ }^{\prime \prime}$ | 0 | - | 0.0000\% | '100.0000\%' | 0.0000\% ${ }^{\prime \prime}$ | 384 | 0.0000\% | 100.0000\% ${ }^{\prime \prime}$ | 0.0000\% ${ }^{\prime \prime}$ | 306 | 0.0000\% |

### 1.12 May $10^{\text {th }}$ to June 8th

| Date | Dedicated interface |  |  |  |  |  | Bank's PSU interiaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  | Pictet Connect |  |  |  | Wealth App |  |  |  |
|  | \#AISP Calls | AISP Periormance |  | *CBPII Calls | CBPII Performance |  | Availability |  | Performance |  | Availability |  | Performance |  |
|  |  | $\begin{gathered} \text { Avg response time } \\ (\mathrm{ms}) \end{gathered}$ | $\begin{aligned} & \text { Error response } \\ & \text { rate } \end{aligned}$ |  | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | $\begin{aligned} & \text { Avg response time } \\ & \text { (ms) } \end{aligned}$ | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | Avg response time (ms) | Error response rate |
| 10.05 .2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 500 | 0.0000\% | 100.0000\% | 0.0000\% | 362 | 0.0000\% |
| 11.05 .2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 405 | 0.0000\% | 100.0000\% | 0.0000\% | 388 | 0.0000\% |
| 12.05.2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 403 | 0.0000\% | 100.0000\% | 0.0000\% | 353 | 0.0000\% |
| 13.05 .2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 414 | 0.0000\% | 100.0000\% | 0.0000\% | 374 | 0.0000\% |
| 14.05.2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 363 | 0.0000\% | 100.0000\% | 0.0000\% | 380 | 0.0000\% |
| 15.05.2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 393 | 0.0000\% | 100.0000\% | 0.0000\% | 356 | 0.0000\% |
| 16.05 .2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 522 | 0.0000\% | 100.0000\% | 0.0000\% | 362 | 0.0000\% |
| 17.05.2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 432 | 0.0000\% | 100.0000\% | 0.0000\% | 375 | 0.0000\% |
| 18.05 .2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 367 | 0.0000\% | 100.0000\% | 0.0000\% | 863 | 0.0000\% |
| 19.05.2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 365 | 0.0000\% | 100.0000\% | 0.0000\% | 327 | 0.0000\% |
| 20.05.2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 328 | 0.0000\% | 100.0000\% | 0.0000\% | 322 | 0.0000\% |
| 21.05 .2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 350 | 0.0000\% | 100.0000\% | 0.0000\% | 329 | 0.0000\% |
| 22.05.2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 353 | 0.0000\% | 100.0000\% | 0.0000\% | 308 | 0.0000\% |
| 23.05.2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 418 | 0.0000\% | 100.0000\% | 0.0000\% | 450 | 0.0000\% |
| 24.05.2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 537 | 0.0000\% | 100.0000\% | 0.0000\% | 320 | 0.0000\% |
| 25.05.2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 544 | 0.0000\% | 100.0000\% | 0.0000\% | 326 | 0.0000\% |
| 26.05.2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 424 | 0.0000\% | 100.0000\% | 0.0000\% | 366 | 0.0000\% |
| 27.05.2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 390 | 0.0000\% | 100.0000\% | 0.0000\% | 477 | 0.0000\% |
| 28.05 .2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 333 | 0.0000\% | 100.0000\% | 0.0000\% | 384 | 0.0000\% |
| 29.05.2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 320 | 0.0000\% | 100.0000\% | 0.0000\% | 373 | 0.0000\% |
| 30.05 .2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 385 | 0.0000\% | 100.0000\% | 0.0000\% | 352 | 0.0000\% |
| 31.05.2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 419 | 0.0000\% | 100.0000\% | 0.0000\% | 353 | 0.0000\% |
| 01.06 .2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 305 | 0.0000\% | 100.0000\% | 0.0000\% | 353 | 0.0000\% |
| 02.06.2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 295 | 0.0000\% | 100.0000\% | 0.0000\% | 360 | 0.0000\% |
| 03.06 .2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 290 | 0.0000\% | 100.0000\% | 0.0000\% | 341 | 0.0000\% |
| 04.06.2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 305 | 0.0000\% | 100.0000\% | 0.0000\% | 378 | 0.0000\% |
| 05.06.2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 339 | 0.0000\% | 100.0000\% | 0.0000\% | 328 | 0.0000\% |
| 06.06 .2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 385 | 0.0003\% | 100.0000\% | 0.0000\% | 324 | 0.0000\% |
| 07.06.2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 410 | 0.0000\% | 100.0000\% | 0.0000\% | 362 | 0.0000\% |
| 08.06.2020 | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 321 | 0.0000\% | 100.0000\% | 0.0000\% | 345 | 0.0000\% |
|  | 0 | - | - 0.0000\% | 0 | - | 0.0000\% | '100.0000\%' | 0.0000\% ${ }^{\prime \prime}$ | 389 | 0.0000\% | 100.0000\% | 0.0000\% ${ }^{\prime \prime}$ | 377 | 0.0000\% |

1.13 June $9^{\text {th }}$ to June 30th

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Cornect |  |  |  | Weath App |  |  |  |
|  | AISP / CBPII Availability |  | AAISP Calls | AISP Pertiormance |  | *CBFII Calls | CBPIIPerformance |  | Availability |  | Performance |  | Availability |  | Periormance |  |
|  | Uptime | Downtime |  | $\begin{gathered} \text { Avg response time } \\ (\mathrm{ms}) \end{gathered}$ | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |  | $\begin{gathered} \text { Avg response time } \\ (\mathrm{ms}) \end{gathered}$ | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | $\underset{\substack{\text { Avg } \\ \text { (ms) }}}{\text { Aven e }}$ | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | $\underset{\substack{\text { Avg response time } \\(\mathrm{ms})}}{ }$ | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |
| 09.06.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 323 | 0.0000\% | 100.0000\% | 0.0000\% | 345 | 0.0000\% |
| 10.06.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 297 | 0.0000\% | 100.0000\% | 0.0000\% | 350 | 0.0000\% |
| 11.06.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 305 | 0.0000\% | 100.0000\% | 0.0000\% | 344 | 0.0000\% |
| 12.06.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 313 | 0.0000\% | 100.0000\% | 0.0000\% | 320 | 0.0000\% |
| 13.06.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 376 | 0.0000\% | 100.0000\% | 0.0000\% | 331 | 0.0000\% |
| 14.06.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 359 | 0.0000\% | 100.0000\% | 0.0000\% | 319 | 0.0000\% |
| 15.06.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 297 | 0.0000\% | 100.0000\% | 0.0000\% | 320 | 0.0000\% |
| 16.06.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 304 | 0.0000\% | 100.0000\% | 0.0000\% | 339 | 0.0000\% |
| 17.06.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 473 | 0.0000\% | 100.0000\% | 0.0000\% | 327 | 0.0000\% |
| 18.06.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 340 | 0.0000\% | 100.0000\% | 0.0000\% | 341 | 0.0000\% |
| 19.06.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 321 | 0.0000\% | 100.0000\% | 0.0000\% | 315 | 0.0000\% |
| 20.06.2020 | 100.0000\% | 0.0000\% | , | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 420 | 0.0000\% | 100.0000\% | 0.0000\% | 317 | 0.0000\% |
| 21.06.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 362 | 0.0000\% | 100.0000\% | 0.0000\% | 303 | 0.0000\% |
| 22.06.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 325 | 0.0000\% | 100.0000\% | 0.0000\% | 358 | 0.0000\% |
| 23.06.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 354 | 0.0000\% | 100.0000\% | 0.0000\% | 313 | 0.0000\% |
| 24.06.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 362 | 0.0000\% | 100.0000\% | 0.0000\% | 343 | 0.0000\% |
| 25.06.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 396 | 0.0000\% | 100.0000\% | 0.0000\% | 311 | 0.0000\% |
| 26.06.2020 | 100.0000\% | 0.0000\% | , | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 388 | 0.0000\% | 100.0000\% | 0.0000\% | 326 | 0.0000\% |
| 27.06.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 459 | 0.0000\% | 100.0000\% | 0.0000\% | 319 | 0.0000\% |
| 28.06.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 601 | 0.0000\% | 100.0000\% | 0.0000\% | 284 | 0.0000\% |
| 29.06.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 541 | 0.0000\% | 100.0000\% | 0.0000\% | 302 | 0.0000\% |
| 30.06 .2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 334 | 0.0000\% | 100.0000\% | 0.0000\% | 324 | 0.0000\% |
|  | 100.0000\% | 0.0000\% ${ }^{\prime \prime}$ | 0 | - | 0.0000\%' | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 375 | 0.0000\% ${ }^{\prime \prime}$ | 100.0000\% | 0.0000\% | 325 | 0.0000\% |

1.14 July $1^{\text {st }}$ to July 31st

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Connect |  |  |  | Wealth App |  |  |  |
|  | AISP / CBPII Avaliability |  | \#AISP Calls | AISP Pertormance |  | +6Bfil Calls | CBPIIP Periormance |  | Availability |  | Pertormance |  | Availability |  | Performance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | Error response <br> rate |  | Avg response time <br> (ms) | Error response <br> rate | Uptime | Downtime | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | Avg response time <br> (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |
| 01.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - - | 0,0000\% | 100,0000\% | 0,0000\% | 417 | 0,0000\% | 100,0000\% | 0,0000\% | 290 | 0,0000\% |
| 02.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 342 | 0,0000\% | 100,0000\% | 0,0000\% | 313 | 0,0000\% |
| 03.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 340 | 0,0000\% | 100,0000\% | 0,0000\% | 312 | 0,0000\% |
| 04.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 407 | 0,0000\% | 100,0000\% | 0,0000\% | 302 | 0,0000\% |
| 05.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 384 | 0,0000\% | 100,0000\% | 0,0000\% | 307 | 0,0000\% |
| 06.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 313 | 0,0000\% | 100,0000\% | 0,0000\% | 315 | 0,0000\% |
| 07.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 307 | 0,0000\% | 100,0000\% | 0,0000\% | 330 | 0,0000\% |
| 08.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 317 | 0,0000\% | 100,0000\% | 0,0000\% | 332 | 0,0000\% |
| 09.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 341 | 0,0000\% | 100,0000\% | 0,0000\% | 322 | 0,0000\% |
| 10.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 345 | 0,0000\% | 100,0000\% | 0,0000\% | 300 | 0,0000\% |
| 11.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 411 | 0,0000\% | 100,0000\% | 0,0000\% | 305 | 0,0000\% |
| 12.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 385 | 0,0000\% | 100,0000\% | 0,0000\% | 306 | 0,0000\% |
| 13.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0.0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 393 | 0.0000\% | 100,0000\% | 0,0000\% | 297 | 0.0000\% |
| 14.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 323 | 0,0000\% | 100,0000\% | 0,0000\% | 302 | 0,0000\% |
| 15.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 319 | 0,0000\% | 100,0000\% | 0,0000\% | 292 | 0,0000\% |
| 16.07 .2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 342 | 0,0000\% | 100,0000\% | 0,0000\% | 604 | 0,0000\% |
| 17.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 343 | 0,0000\% | 100,0000\% | 0,0000\% | 403 | 0,0000\% |
| 18.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 408 | 0,0000\% | 100,0000\% | 0,0000\% | 387 | 0,0000\% |
| 19.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 373 | 0,0000\% | 100,0000\% | 0,0000\% | 342 | 0,0000\% |
| 20.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 341 | 0,0000\% | 100,0000\% | 0,0000\% | 432 | 0,0000\% |
| 21.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 330 | 0,0000\% | 100,0000\% | 0,0000\% | 426 | 0,0000\% |
| 22.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 328 | 0,0000\% | 100,0000\% | 0,0000\% | 485 | 0,0000\% |
| 23.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 340 | 0,0000\% | 100,0000\% | 0,0000\% | 342 | 0,0000\% |
| 24.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 347 | 0,0000\% | 100,0000\% | 0,0000\% | 537 | 0,0000\% |
| 25.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 449 | 0,0000\% | 100,0000\% | 0,0000\% | 539 | 0,0000\% |
| 26.07.2020 | 100,0000\% | 0,0000\% | , | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 392 | 0,0000\% | 100,0000\% | 0,0000\% | 484 | 0,0000\% |
| 27.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 310 | 0,0000\% | 100,0000\% | 0,0000\% | 412 | 0,0000\% |
| 28.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 304 | 0,0000\% | 100,0000\% | 0,0000\% | 421 | 0,0000\% |
| 29.07.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 325 | 0,0000\% | 100,0000\% | 0,0000\% | 437 | 0,0000\% |
| 30.07 .2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 312 | 0,0000\% | 100,0000\% | 0,0000\% | 378 | 0,0000\% |
| 31.07 .2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 313 | 0,0000\% | 100,0000\% | 0,0000\% |  | 0,0000\% |
|  | 100,0000\% ${ }^{\prime \prime}$ | 0,0000\% ${ }^{\prime}$ | - $0^{\prime}$ | - | 0,0000\% ${ }^{\prime}$ | 0 | - | 0,0000\% | 100,000\% | 0,0000\% ${ }^{\prime}$ | 352 | 0,0000\% | 100,0000\% ${ }^{\prime \prime}$ | 0,0000\% ${ }^{\prime}$ | 397 | 0,0000\% |

1.15 August $1^{\text {st }}$ to August 31st

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Comect |  |  |  | Weath App |  |  |  |
|  | AISP / CBPPI Availability |  | \#AISP Calls | AISP Performance |  | \#CBPII Calls | CBPII Performance |  | Availability |  | Periormance |  | Availability |  | Performance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |  | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | Error response <br> rate | Uptime | Downtime | Avg response time (ms) | $\begin{aligned} & \text { Error response } \\ & \text { rate } \end{aligned}$ |
| 01.08.2020 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 394 | 0.0000\% | 100.0000\% | 0.0000\% | 623 | 0.0000\% |
| 02.08.2020 | 100.0000\% | 0.0000\% | 0 | 0 - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 390 | 0.0000\% | 100.0000\% | 0.0000\% | 581 | 0.0000\% |
| 03.08.2020 | 100.0000\% | 0.0000\% | 0 | 0 - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 306 | 0.0000\% | 100.0000\% | 0.0000\% | 349 | 0.0000\% |
| 04.08.2020 | 100.0000\% | 0.0000\% | 0 | 0 | 0.0000\% | 0 | 0 - | 0.0000\% | 100.0000\% | 0.0000\% | 330 | 0.0000\% | 100.0000\% | 0.0000\% | 530 | 0.0000\% |
| 05.08.2020 | 100.0000\% | 0.0000\% | 0 | 0 | 0.0000\% |  | 0 - | 0.0000\% | 100.0000\% | 0.0000\% | 314 | 0.0000\% | 100.0000\% | 0.0000\% | 436 | 0.0000\% |
| 06.08.2020 | 100.0000\% | 0.0000\% | 0 | 0 - | 0.0000\% | 0 | 0 - | 0.0000\% | 100.0000\% | 0.0000\% | 311 | 0.0000\% | 100.0000\% | 0.0000\% | 468 | 0.0000\% |
| 07.08.2020 | 100.0000\% | 0.0000\% | 0 | 0 | 0.0000\% | 0 | 0 - | 0.0000\% | 100.0000\% | 0.0000\% | 343 | 0.0000\% | 100.0000\% | 0.0000\% | 338 | 0.0000\% |
| 08.08.2020 | 100.0000\% | 0.0000\% | 0 | 0 | 0.0000\% | 0 | 0 - | 0.0000\% | 100.0000\% | 0.0000\% | 379 | 0.0000\% | 100.0000\% | 0.0000\% | 434 | 0.0000\% |
| 09.08.2020 | 100.0000\% | 0.0000\% | 0 | 0 | 0.0000\% | 0 | 0 - | 0.0000\% | 100.0000\% | 0.0000\% | 357 | 0.0000\% | 100.0000\% | 0.0000\% | 429 | 0.0000\% |
| 10.08.2020 | 100.0000\% | 0.0000\% | 0 | 0 | 0.0000\% | 0 | 0 - | 0.0000\% | 100.0000\% | 0.0000\% | 312 | 0.0000\% | 100.0000\% | 0.0000\% | 899 | 0.0000\% |
| 11.08.2020 | 100.0000\% | 0.0000\% | 0 | 0 | 0.0000\% | 0 | 0 - | 0.0000\% | 100.0000\% | 0.0000\% | 323 | 0.0000\% | 100.0000\% | 0.0000\% | 728 | 0.0000\% |
| 12.08.2020 | 100.0000\% | 0.0000\% | 0 | 0 | 0.0000\% | 0 | 0 - | 0.0000\% | 100.0000\% | 0.0000\% | 334 | 0.0000\% | 100.0000\% | 0.0000\% | 363 | 0.0000\% |
| 13.08.2020 | 100.0000\% | 0.0000\% | 0 | 0 | 0.0000\% | 0 | 0 - | 0.0000\% | 100.0000\% | 0.0000\% | 318 | 0.0000\% | 100.0000\% | 0.0000\% | 385 | 0.0000\% |
| 14.08.2020 | 100.0000\% | 0.0000\% | 0 | 0 | 0.0000\% | 0 | 0 - | 0.0000\% | 100.0000\% | 0.0000\% | 354 | 0.0000\% | 100.0000\% | 0.0000\% | 501 | 0.0000\% |
| 15.08.2020 | 100.0000\% | 0.0000\% | 0 | 0 | 0.0000\% | 0 | 0 - | 0.0000\% | 100.0000\% | 0.0000\% | 406 | 0.0000\% | 100.0000\% | 0.0000\% | 404 | 0.0000\% |
| 16.08.2020 | 100.0000\% | 0.0000\% | 0 | 0 | 0.0000\% | 0 | 0 - | 0.0000\% | 100.0000\% | 0.0000\% | 389 | 0.0000\% | 100.0000\% | 0.0000\% | 490 | 0.0000\% |
| 17.08.2020 | 100.0000\% | 0.0000\% | 0 | 0 | 0.0000\% | 0 | 0 - | 0.0000\% | 100.0000\% | 0.0000\% | 314 | 0.0000\% | 100.0000\% | 0.0000\% | 413 | 0.0000\% |
| 18.08.2020 | 100.0000\% | 0.0000\% | 0 | 0 | 0.0000\% | 0 | 0 - | 0.0000\% | 100.0000\% | 0.0000\% | 322 | 0.0000\% | 100.0000\% | 0.0000\% | 442 | 0.0000\% |
| 19.08.2020 | 100.0000\% | 0.0000\% | 0 | 0 | 0.0000\% | 0 | 0 - | 0.0000\% | 100.0000\% | 0.0000\% | 328 | 0.0000\% | 100.0000\% | 0.0000\% | 1263 | 0.0000\% |
| 20.08.2020 | 100.0000\% | 0.0000\% | 0 | 0 | 0.0000\% | 0 | 0 - | 0.0000\% | 100.0000\% | 0.0000\% | 321 | 0.0000\% | 100.0000\% | 0.0000\% | 464 | 0.0000\% |
| 21.08.2020 | 100.0000\% | 0.0000\% | 0 | 0 | 0.0000\% | 0 | 0 - | 0.0000\% | 100.0000\% | 0.0000\% | 331 | 0.0000\% | 100.0000\% | 0.0000\% | 385 | 0.0000\% |
| 22.08.2020 | 100.0000\% | 0.0000\% | 0 | 0 | 0.0000\% | 0 | 0 - | 0.0000\% | 100.0000\% | 0.0000\% | 404 | 0.0000\% | 100.0000\% | 0.0000\% | 336 | 0.0000\% |
| 23.08.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 392 | 0.0000\% | 100.0000\% | 0.0000\% | 454 | 0.0000\% |
| 24.08.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 334 | 0.0000\% | 100.0000\% | 0.0000\% | 422 | 0.0000\% |
| 25.08.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 341 | 0.0000\% | 100.0000\% | 0.0000\% | 453 | 0.000\%\% |
| 26.08.2020 | 100.0000\% | 0.0000\% | 0 | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 332 | 0.0000\% | 100.0000\% | 0.0000\% | 861 | 0.0000\% |
| 27.08.2020 | 100.0000\% | 0.0000\% | 0 | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 330 | 0.0000\% | 100.0000\% | 0.0000\% | 491 | 0.0000\% |
| 28.08.2020 | 100.0000\% | 0.0000\% | 0 | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 304 | 0.0000\% | 100.0000\% | 0.0000\% | 385 | 0.0000\% |
| 29.08.2020 | 100.0000\% | 0.0000\% | 0 | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 325 | 0.0000\% | 100.0000\% | 0.0000\% | 501 | 0.0000\% |
| 30.08.2020 | 100.0000\% | 0.0000\% | 0 | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 312 | 0.0000\% | 100.0000\% | 0.0000\% | 404 | 0.0000\% |
| 31.08.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% |  | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 313 | 0.0000\% | 100.0000\% | 0.0000\% | 490 | 0.0000\% |
|  | 100.0000\% ${ }^{\prime \prime}$ | 0.0000\% ${ }^{\prime \prime}$ |  | 0 | 0.0000\%' |  | 0 | 0.0000\% | 100.0000\% | 0.0000\% ${ }^{\prime \prime}$ | " 341 | 0.0000\%' | 100.0000\% | 0.0000\%' | - 507 | 0.0000\% |

1.16 September $1^{\text {st }}$ to September 30th

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pittet Comect |  |  |  | Wealth App |  |  |  |
|  | AISP / CBPII Avalability |  | \#AISP Calls | AISP Performance |  | \#CBPII Calls | CBPII Performance |  | Availability |  | Performance |  | Availability |  | Pefformance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | Error response rate |  | Avg response time (ms) | $\begin{aligned} & \text { Error response } \\ & \text { rate } \end{aligned}$ | Uptime | Downtime | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | Error response rate |
| 01.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 339 | 0.0000\% | 100.0000\% | 0.0000\% | 341 | 0.0000\% |
| 02.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 331 | 0.0000\% | 100.0000\% | 0.0000\% | 310 | 0.0000\% |
| 03.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 327 | 0.0000\% | 100.0000\% | 0.0000\% | 410 | 0.0000\% |
| 04.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 353 | 0.0000\% | 100.0000\% | 0.0000\% | 388 | 0.0000\% |
| 05.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 411 | 0.0000\% | 100.0000\% | 0.0000\% | 490 | 0.0000\% |
| 06.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 408 | 0.0000\% | 100.0000\% | 0.0000\% | $1{ }^{1} 038$ | 0.0000\% |
| 07.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 335 | 0.0000\% | 100.0000\% | 0.0000\% | 356 | 0.0000\% |
| 08.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 328 | 0.0000\% | 100.0000\% | 0.0000\% | 330 | 0.0000\% |
| 09.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 323 | 0.0000\% | 100.0000\% | 0.0000\% | 334 | 0.0000\% |
| 10.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 321 | 0.0000\% | 100.0000\% | 0.0000\% | 320 | 0.0000\% |
| 11.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 338 | 0.0000\% | 100.0000\% | 0.0000\% | 341 | 0.0000\% |
| 12.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 444 | 0.0000\% | 100.0000\% | 0.0000\% | 319 | 0.0000\% |
| 13.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 400 | 0.0000\% | 100.0000\% | 0.0000\% | 318 | 0.0000\% |
| 14.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 319 | 0.0000\% | 100.0000\% | 0.0000\% | 316 | 0.0000\% |
| 15.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 330 | 0.0000\% | 100.0000\% | 0.0000\% | 359 | 0.0000\% |
| 16.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 318 | 0.0000\% | 100.0000\% | 0.0000\% | 333 | 0.0000\% |
| 17.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 335 | 0.0000\% | 100.0000\% | 0.0000\% | 315 | 0.0000\% |
| 18.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 358 | 0.0000\% | 100.0000\% | 0.0000\% | 306 | 0.0000\% |
| 19.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 421 | 0.0000\% | 100.0000\% | 0.0000\% | 338 | 0.0000\% |
| 20.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 421 | 0.0000\% | 100.0000\% | 0.0000\% | 310 | 0.0000\% |
| 21.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 379 | 0.0000\% | 100.0000\% | 0.0000\% | 307 | 0.0000\% |
| 22.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 379 | 0.0000\% | 100.0000\% | 0.0000\% | 309 | 0.0000\% |
| 23.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 382 | 0.0000\% | 100.0000\% | 0.0000\% | 332 | 0.0000\% |
| 24.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 408 | 0.0000\% | 100.0000\% | 0.0000\% | 318 | 0.0000\% |
| 25.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 381 | 0.0000\% | 100.0000\% | 0.0000\% | 348 | 0.0000\% |
| 26.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 427 | 0.0000\% | 100.0000\% | 0.0000\% | 311 | 0.0000\% |
| 27.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 392 | 0.0000\% | 100.0000\% | 0.0000\% | 318 | 0.0000\% |
| 28.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 331 | 0.0000\% | 100.0000\% | 0.0000\% | 298 | 0.0000\% |
| 29.09.2020 | 100.0000\% | 0.0000\% |  | 0 | 0.0000\% | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 292 | 0.0000\% | 100.0000\% | 0.0000\% | 353 | 0.0000\% |
| 30.09.2020 | 100.0000\% | 0.0000\%, |  | 0 | 0.0000\%, | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 330 | 0.0000\%, | 100.0000\% | 0.0000\% | 312 | 0.0000\% |
|  | 100.0000\% | 0.0000\%" |  | 0 | 0.0000\% ${ }^{\prime \prime}$ | 0 | 0 | 0.0000\% | 100.0000\% | 0.0000\% | 362 | 0.0000\%' | 100.0000\% | 0.0000\% | 359 | 0.0000\% |

1.17 October $1^{\text {st }}$ to October $31^{\text {st }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Connect |  |  |  | Wealth App |  |  |  |
|  | AISP / CBPPII Availbility |  | \#AISP Calls | AISP Performance |  | \#GBPIICalls | CBPII Performance |  | Availability |  | Pefrormance |  | Availability |  | Performance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | Emror response <br> rate |  | Avg response time (ms) | Enor response rate | Uptime | Downtime | Avg response time (ms) | $\begin{aligned} & \text { Error response } \\ & \text { rate } \end{aligned}$ | Uptime | Downtime | Avg response time (ms) | $\begin{aligned} & \text { Error response } \\ & \text { rate } \end{aligned}$ |
| 01.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - - | 0,0000\% | 100,0000\% | 0,0000\% | 350 | 0,0000\% | 100,0000\% | 0,0000\% | 298 | 0,0000\% |
| 02.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 348 | 0,0000\% | 100,0000\% | 0,0000\% | 365 | 0,0000\% |
| 03.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 438 | 0,0000\% | 100,0000\% | 0,0000\% | 364 | 0,0000\% |
| 04.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,000\% | 0 | - | 0,000\% | 100,0000\% | 0,0000\% | 387 | 0,0000\% | 100,0000\% | 0,000\% | 524 | 0,000\% |
| 05.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,000\% | 0 | - | 0,000\% | 100,0000\% | 0,0000\% | 365 | 0,0000\% | 100,0000\% | 0,0000\% | 608 | 0,000\% |
| 06.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,000\% | 0 | - | 0,000\% | 100,0000\% | 0,0000\% | 343 | 0,0000\% | 100,0000\% | 0,0000\% | 450 | 0,000\% |
| 07.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,000\% | 0 | - | 0,000\% | 100,0000\% | 0,0000\% | 329 | 0,0000\% | 100,0000\% | 0,0000\% | 527 | 0,000\% |
| 08.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 327 | 0,0000\% | 100,0000\% | 0,0000\% | 684 | 0,000\% |
| 09.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 337 | 0,0000\% | 100,0000\% | 0,0000\% | 533 | 0,000\% |
| 10.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 390 | 0,0000\% | 100,0000\% | 0,0000\% | 480 | 0,000\% |
| 11.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,000\% | 0 | - | 0,000\% | 100,0000\% | 0,0000\% | 432 | 0,0000\% | 100,0000\% | 0,0000\% | 659 | 0,000\% |
| 12.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,000\% | 0 | - | 0,000\% | 100,0000\% | 0,0000\% | 437 | 0,0000\% | 100,0000\% | 0,0000\% | 619 | 0,000\% |
| 13.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,000\% | 0 | - | 0.0000\% | 99,9900\% | 0,0100\% | 304 | 0.0000\% | 100,0000\% | 0.0000\% | 598 | 0,000\% |
| 14.10.2020 | 100,0000\% | 0,0000\% | 0 |  | 0,000\% | 0 |  | 0,0000\% | 100,0000\% | 0,0000\% | 331 | 0,0000\% | 100,0000\% | 0,0000\% | 909 | 0,000\% |
| 15.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 334 | 0,0000\% | 100,0000\% | 0,0000\% | 539 | 0,000\% |
| 16.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 381 | 0,0000\% | 100,0000\% | 0,0000\% | 423 | 0,000\% |
| 17.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,000\% | 100,0000\% | 0,0000\% | 409 | 0,0000\% | 100,0000\% | 0,0000\% | 572 | 0,000\% |
| 18.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,000\% | 100,0000\% | 0,0000\% | 407 | 0,0000\% | 100,000\% | 0,0000\% | 569 | 0,000\% |
| 19.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 329 | 0,0000\% | 100,0000\% | 0,0000\% | 485 | 0,000\% |
| 20.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,000\% | 0 | - | 0,000\% | 100,0000\% | 0,0000\% | 323 | 0,0000\% | 100,0000\% | 0,0000\% | 482 | 0,000\% |
| 21.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,000\% | 100,0000\% | 0,0000\% | 325 | 0,0000\% | 100,0000\% | 0,0000\% | 613 | 0,000\% |
| 22.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 326 | 0,0000\% | 100,0000\% | 0,0000\% | 499 | 0,0000\% |
| 23.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 350 | 0,0000\% | 100,0000\% | 0,0000\% | 406 | 0,0000\% |
| 24.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,000\% | 100,0000\% | 0,0000\% | 430 | 0,0000\% | 100,0000\% | 0,0000\% | 558 | 0,000\% |
| 25.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - - | 0,0000\% | 100,0000\% | 0,0000\% | 391 | 0,0000\% | 100,0000\% | 0,0000\% | 540 | 0,000\% |
| 26.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,000\% | 100,0000\% | 0,0000\% | 323 | 0,0000\% | 100,0000\% | 0,0000\% | 514 | 0,000\% |
| 27.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 |  | 0,000\% | 100,0000\% | 0,0000\% | 336 | 0,0000\% | 100,0000\% | 0,0000\% | 432 | 0,000\% |
| 28.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 328 | 0,0000\% | 100,0000\% | 0,0000\% | 789 | 0,0000\% |
| 29.10.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 331 | 0,0000\% | 100,0000\% | 0,0000\% | 546 | 0,000\% |
| 30.10.2020 | 100,0000\% | 0,0000\% | 0 | - - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 359 | 0,0000\% | 100,0000\% | 0,0000\% | 177 | 0,0000\% |
| 31.10.2020, | 100,0000\% | 0,0000\% | 0 | , - | 0,0000\% |  | , | 0,0000\% | 100,0000\% | 0,0000\% | 404. | 0,0000\% | 100,0000\% | 0,0000\% | 194 | 0,0000\% |
|  | 100,0000\% | 0,0000\%' | 0 | - - | 0,0000\% ${ }^{\prime \prime}$ | 0 | ' | 0,0000\% | 99,9997\% | 0,0003\% ${ }^{\prime \prime}$ | $361{ }^{\prime \prime}$ | 0,0000\%' | 100,0000\% ${ }^{\prime \prime}$ | 0,0000\% | 515 | 0,0000\% |

1.18 November $1^{\text {st }}$ to November $30^{\text {th }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pitatet Connect |  |  |  | Wealth App |  |  |  |
|  | AISP / CBPII Availbility |  | \#AISP Calls | AISP Pertomance |  | \#CBPIICalls | CBPII Performance |  | Availability |  | Performance |  | Availability |  | Pefformance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | Error response <br> rate |  | Avg response time (ms) | Error response rate | Uptime | Dountime | Avg response time (ms) | Error response <br> rate | Uptime | Downtime | Avg response time (ms) | Error response <br> rate |
| 01.11.2020 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 |  | 0,0000\% | 100,0000\% | 0,0000\% | 380 | 0,0000\% | 100,0000\% | 0,0000\% | 493 | 0,0000\% |
| 02.11.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 300 | 0,0000\% | 100,0000\% | 0,0000\% | 639 | 0,0000\% |
| 03.11.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 295 | 0,0000\% | 100,0000\% | 0,0000\% | 625 | 0,0000\% |
| 04.11.2020 | 100,0000\% | 0,0000\% | 0 | - - | 0,0000\% | 0 | - - | 0,0000\% | 100,0000\% | 0,0000\% | 291 | 0,0000\% | 100,0000\% | 0,0000\% | 663 | 0,0000\% |
| 05.11.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 294 | 0,0000\% | 100,0000\% | 0,0000\% | 371 | 0,0000\% |
| 06.11.2020 | 100,0000\% | 0,0000\% | 0 | - - | 0,0000\% | 0 | - - | 0,0000\% | 99,8900\% | 0,1100\% | 1077 | 0,0000\% | 99,8500\% | 0,0000\% | 1359 | 0,0000\% |
| 07.11.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 745 | 0,0000\% | 100,0000\% | 0,0000\% | 1050 | 0,0000\% |
| 08.11.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - - | 0,0000\% | 100,0000\% | 0,0000\% | 315 | 0,0000\% | 100,0000\% | 0,0000\% | 596 | 0,0000\% |
| 09.11.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 329 | 0,0000\% | 100,0000\% | 0,0000\% | 551 | 0,0000\% |
| 10.11.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 288 | 0,0000\% | 100,0000\% | 0,0000\% | 738 | 0,0000\% |
| 11.11.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 291 | 0,0000\% | 100,0000\% | 0,0000\% | 482 | 0,0000\% |
| 12.11.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 304 | 0,0000\% | 100,0000\% | 0,0000\% | 653 | 0,0000\% |
| 13.11 .2020 | 100,0000\% | 0,0000\% | 0 | - - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 309 | 0,0000\% | 100,0000\% | 0,0000\% | 495 | 0,0000\% |
| 14.11.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 355 | 0,0000\% | 100,0000\% | 0,0000\% | 514 | 0,0000\% |
| 15.11.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | $\square$ - | 0,0000\% | 100,0000\% | 0,0000\% | 329 | 0,0000\% | 100,0000\% | 0,0000\% | 689 | 0,0000\% |
| 16.11.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | $\square$ - | 0,0000\% | 100,0000\% | 0,0000\% | 328 | 0,0000\% | 100,0000\% | 0,0000\% | 638 | 0,0000\% |
| 17.11.2020 | 100,0000\% | 0,0000\% | 0 | - - | 0,0000\% | 0 | - - | 0,0000\% | 100,0000\% | 0,0000\% | 292 | 0,0000\% | 100,0000\% | 0,0000\% | 526 | 0,0000\% |
| 18.11.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 317 | 0,0000\% | 100,0000\% | 0,0000\% | 326 | 0,0000\% |
| 19.11.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - - | 0,0000\% | 100,0000\% | 0,0000\% | 283 | 0,0000\% | 100,0000\% | 0,0000\% | 307 | 0,0000\% |
| 20.11.2020 | 100,0000\% | 0,0000\% | 0 | - - | 0,0000\% | 0 | - - | 0,0000\% | 100,0000\% | 0,0000\% | 296 | 0,0000\% | 100,0000\% | 0,0000\% | 316 | 0,0000\% |
| 21.11.2020 | 100,0000\% | 0,0000\% | 0 | - - | 0,0000\% | 0 | - - | 0,0000\% | 100,0000\% | 0,0000\% | 331 | 0,0000\% | 100,0000\% | 0,0000\% | 293 | 0,0000\% |
| 22.11.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - - | 0,0000\% | 100,0000\% | 0,0000\% | 330 | 0,0000\% | 100,0000\% | 0,0000\% | 302 | 0,0000\% |
| 23.11.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 271 | 0,0000\% | 100,0000\% | 0,0000\% | 322 | 0,0000\% |
| 24.11.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 292 | 0,0000\% | 100,0000\% | 0,0000\% | 315 | 0,0000\% |
| 25.11.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 292 | 0,0000\% | 100,0000\% | 0,0000\% | 342 | 0,0000\% |
| 26.11.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 296 | 0,0000\% | 100,0000\% | 0,0000\% | 339 | 0,0000\% |
| 27.11.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 306 | 0,0000\% | 100,0000\% | 0,0000\% | 357 | 0,0000\% |
| 28.11.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 308 | 0,0000\% | 100,0000\% | 0,0000\% | 354 | 0,0000\% |
| 29.11.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 312 | 0,0000\% | 100,0000\% | 0,0000\% | 370 | 0,0000\% |
| 30.11.2020 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 |  | 0,0000\% | 100,0000\% | 0,0000\% | 282 | 0,0000\% | 100,0000\% | 0,0000\% | 408 | 0,0000\% |
|  | 100,0000\% | 0,0000\% ${ }^{\prime}$ | 0 | - | 0,0000\% ${ }^{\prime}$ | 0 | $\square$ - | 0,000\% | 99,9963\% | 0,0037\% | 348 | 0,0000\% ${ }^{\prime}$ | 99,9929\% | 0,0000\% | 514 | 0,0000\% |

1.19 December $1^{\text {st }}$ to December 31 ${ }^{\text {st }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pititet Conneet |  |  |  | Wealit App |  |  |  |
|  | AISP/ CBPII Availability |  | \#AISP Calls | AISP Performance |  | \#cbpll Calls | CBPII Performance |  | Availability |  | Performance |  | Availability |  | Performance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | Error response <br> rate |  | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | Error response <br> rate | Uptime | Downtime | Avg response time (ms) | Error response <br> rate |
| 01.12.2020 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 |  | 0,0000\% | 100,0000\% | 0,0000\% | 313 | 0,0000\% | 100,0000\% | 0,0000\% | 370 | 0,0000\% |
| 02.12 .2020 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 |  | 0,0000\% | 100,0000\% | 0,0000\% | 284 | 0,0000\% | 100,0000\% | 0,0000\% | 371 | 0,0000\% |
| 03.12 .2020 | 100,0000\% | 0,0000\% | 0 | - | 0,000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 315 | 0,0000\% | 100,0000\% | 0,0000\% | 389 | 0,000\% |
| 04.12.2020 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 307 | 0,0000\% | 100,0000\% | 0,0000\% | 373 | 0,000\% |
| 05.12.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 335 | 0,0000\% | 100,0000\% | 0,0000\% | 350 | 0,000\% |
| 06.12 .2020 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 |  | 0,0000\% | 100,0000\% | 0,0000\% | 313 | 0,0000\% | 100,0000\% | 0,0000\% | 336 | 0,0000\% |
| 07.12.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 288 | 0,0000\% | 100,0000\% | 0,0000\% | 356 | 0,0000\% |
| 08.12 .2020 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - - | 0,0000\% | 100,0000\% | 0,0000\% | 319 | 0,0000\% | 100,0000\% | 0,0000\% | 350 | 0,0000\% |
| 09.12.2020 | 100,0000\% | 0,0000\% | 0 | - - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 288 | 0,0000\% | 100,0000\% | 0,0000\% | 361 | 0,0000\% |
| 10.12.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 303 | 0,0000\% | 100,0000\% | 0,0000\% | 353 | 0,0000\% |
| 11.12.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 295 | 0,0000\% | 100,0000\% | 0,0000\% | 345 | 0,0000\% |
| 12.12 .2020 | 100,0000\% | 0,0000\% | 0 | - - | 0,0000\% | 0 | - - | 0,0000\% | 100,0000\% | 0,0000\% | 336 | 0,0000\% | 100,0000\% | 0,0000\% | 347 | 0,0000\% |
| 13.12.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - - | 0,0000\% | 100,0000\% | 0,0000\% | 319 | 0,0000\% | 100,0000\% | 0,0000\% | 349 | 0,0000\% |
| 14.12.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 295 | 0,0000\% | 100,0000\% | 0,0000\% | 357 | 0,000\% |
| 15.12.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 293 | 0,0000\% | 100,0000\% | 0,0000\% | 375 | 0,0000\% |
| 16.12.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - - | 0,0000\% | 100,0000\% | 0,0000\% | 286 | 0,0000\% | 100,0000\% | 0,0000\% | 404 | 0,0000\% |
| 17.12.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - - | 0,0000\% | 100,0000\% | 0,0000\% | 282 | 0,0000\% | 100,0000\% | 0,0000\% | 584 | 0,000\% |
| 18.12.2020 | 100,0000\% | 0,0000\% | 0 | - - | 0,0000\% | 0 | - - | 0,0000\% | 100,0000\% | 0,0000\% | 295 | 0,0000\% | 100,0000\% | 0,0000\% | 466 | 0,0000\% |
| 19.12.2020 | 100,0000\% | 0,0000\% | 0 | $\square$ - | 0,0000\% | 0 | - - | 0,0000\% | 100,0000\% | 0,0000\% | 321 | 0,0000\% | 100,0000\% | 0,0000\% | 397 | 0,0000\% |
| 20.12.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 320 | 0,0000\% | 100,0000\% | 0,0000\% | 369 | 0,0000\% |
| 21.12.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - - | 0,0000\% | 100,0000\% | 0,0000\% | 293 | 0,0000\% | 100,0000\% | 0,0000\% | 380 | 0,0000\% |
| 22.12.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,000\% | 100,0000\% | 0,0000\% | 292 | 0,0000\% | 100,0000\% | 0,0000\% | 404 | 0,000\% |
| 23.12.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 303 | 0,0000\% | 100,0000\% | 0,0000\% | 370 | 0,000\% |
| 24.12.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 321 | 0,0000\% | 100,0000\% | 0,0000\% | 356 | 0,000\% |
| 25.12.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 365 | 0,0000\% | 100,0000\% | 0,0000\% | 401 | 0,000\% |
| 26.12.2020 | 100,0000\% | 0,0000\% | 0 | - - | 0,0000\% | 0 | - - | 0,0000\% | 100,0000\% | 0,0000\% | 330 | 0,0000\% | 100,0000\% | 0,0000\% | 379 | 0,0000\% |
| 27.12.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 330 | 0,0000\% | 100,0000\% | 0,0000\% | 576 | 0,0000\% |
| 28.12.2020 | 100,0000\% | 0,0000\% | 0 | - - | 0,0000\% | 0 |  | 0,0000\% | 100,0000\% | 0,0000\% | 303 | 0,0000\% | 100,0000\% | 0,0000\% | 481 | 0,000\% |
| 29.12.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 297 | 0,0000\% | 100,0000\% | 0,0000\% | 372 | 0,000\% |
| 30.12.2020 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 291 | 0,0000\% | 100,0000\% | 0,0000\% | 396 | 0,000\% |
| 31.12.2020 | 100,0000\% | 0,0000\% | 0 | , - | 0,0000\% | 0 | - - | 0,0000\% | 100,0000\% | 0,0000\% | 314 | 0,0000\% | 100,0000\% | 0,0000\% | 372 | 0,0000\% |
|  | 100,0000\% ${ }^{\prime \prime}$ | 0,0000\% ${ }^{\prime}$ | 0 | ' | 0,0000\% ${ }^{\prime}$ | 0 | ' | 0,0000\% | 100,0000\% | 0,0000\%" | 308 | 0,0000\%" | 100,0000\% | 0,0000\%" | 391 | 0,0000\% |

1.20 January $1^{\text {st }}$ to January $31^{\text {st }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interiaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Connect |  |  |  | Wealth App |  |  |  |
|  | AISP / CBPII Availability |  | HAISP Calls | AISP Perrormance |  | *6BPII Calls | CBPII Performance |  | Availability |  | Pefformance |  | Availability |  | Periormance |  |
|  | Uptime | Downtime |  | Avg response time <br> (ms) | Error response rate |  | Avg response time <br> (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | Avg response time <br> (ms) | Error response rate |
| 01.01.2021 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 327 | 0,0000\% | 100,0000\% | 0,0000\% | 498 | 0,0000\% |
| 02.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 344 | 0,0000\% | 100,0000\% | 0,0000\% | 430 | 0,0000\% |
| 03.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 328 | 0,0000\% | 100,0000\% | 0,0000\% | 403 | 0,0000\% |
| 04.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 314 | 0,0000\% | 100,0000\% | 0,0000\% | 402 | 0,0000\% |
| 05.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 294 | 0,0000\% | 100,0000\% | 0,0000\% | 414 | 0,0000\% |
| 06.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 298 | 0,0000\% | 100,0000\% | 0,0000\% | 404 | 0,0000\% |
| 07.01.2021 | 100,0000\% | 0,0000\% | 0 | . | 0,0000\% |  | - | 0,0000\% | 100,0000\% | 0,0000\% | 302 | 0,0000\% | 100,0000\% | 0,0000\% | 379 | 0,0000\% |
| 08.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 305 | 0,0000\% | 100,0000\% | 0,0000\% | 422 | 0,0000\% |
| 09.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 328 | 0,0000\% | 100,0000\% | 0,0000\% | 386 | 0,0000\% |
| 10.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 325 | 0,0000\% | 100,0000\% | 0,0000\% | 365 | 0,0000\% |
| 11.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 367 | 0,0000\% | 100,0000\% | 0,0000\% | 465 | 0,0000\% |
| 12.01 .2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 462 | 0,0000\% | 100,0000\% | 0,0000\% | 430 | 0,0000\% |
| 13.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 383 | 0,0000\% | 100,0000\% | 0.0000\% | 414 | 0.0000\% |
| 14.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 356 | 0,0000\% | 100,0000\% | 0,0000\% | 459 | 0,0000\% |
| 15.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 360 | 0,0000\% | 100,0000\% | 0,0000\% | 465 | 0,0000\% |
| 16.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | , | - | 0,0000\% | 100,0000\% | 0,0000\% | 403 | 0,0000\% | 100,0000\% | 0,0000\% | 479 | 0,0000\% |
| 17.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 394 | 0,0000\% | 100,0000\% | 0,0000\% | 470 | 0,0000\% |
| 18.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 358 | 0,0000\% | 100,0000\% | 0,0000\% | 446 | 0,0000\% |
| 19.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 373 | 0,0000\% | 100,0000\% | 0,0000\% | 523 | 0,0000\% |
| 20.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 370 | 0,0000\% | 100,0000\% | 0,0000\% | 456 | 0,0000\% |
| 21.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 375 | 0,0000\% | 100,0000\% | 0,0000\% | 554 | 0,0000\% |
| 22.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 396 | 0,0000\% | 100,0000\% | 0,0000\% | 445 | 0,0000\% |
| 23.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 477 | 0,0000\% | 100,0000\% | 0,0000\% | 471 | 0,0000\% |
| 24.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 366 | 0,0000\% | 100,0000\% | 0,0000\% | 440 | 0,0000\% |
| 25.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 369 | 0,0000\% | 100,0000\% | 0,0000\% | 426 | 0,0000\% |
| 26.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | . | 0,0000\% | 100,0000\% | 0,0000\% | 362 | 0,0000\% | 100,0000\% | 0,0000\% | 428 | 0,0000\% |
| 27.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 380 | 0,0000\% | 100,0000\% | 0,0000\% | 462 | 0,0000\% |
| 28.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 375 | 0,0000\% | 100,0000\% | 0,0000\% | 497 | 0,0000\% |
| 29.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | , | - | 0,0000\% | 100,0000\% | 0,0000\% | 406 | 0,0000\% | 100,0000\% | 0,0000\% | 505 | 0,0000\% |
| 30.01.2021 | 100,0000\% | 0,0000\% |  | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 452 | 0,0000\% | 100,0000\% | 0,0000\% | 496 | 0,0000\% |
| 31.01.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 447 | 0,0000\% | 100,0000\% | 0,0000\% | 725 | 0,0000\% |
|  | 100,0000\% ${ }^{\prime \prime}$ | 0,0000\% ${ }^{\prime \prime}$ | 0 | - | 0,0000\% ${ }^{\prime}$ | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% ${ }^{\prime \prime}$ | 365 | 0,0000\% ${ }^{\prime}$ | 100,0000\% | 0,0000\% ${ }^{\prime \prime}$ | 448 | 0,0000\% |

1.21 February $1^{\text {st }}$ to February 28 $^{\text {th }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Connect |  |  |  | Wealth App |  |  |  |
|  | AISP/ CBPPII Availability |  | \#AISP Calls | AISP Pertormance |  | HCBPII Calls | CBPII Performance |  | Availibility |  | Perrormance |  | Availibility |  | Periormance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | Error response rate |  | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |
| 01.02 .2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - - | 0,0000\% | 100,0000\% | 0,0000\% | 378 | 0,0000\% | 100,0000\% | 0,0000\% | 460 | 0,0000\% |
| 02.02.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 379 | 0,0000\% | 100,0000\% | 0,0000\% | 473 | 0,0000\% |
| 03.02.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | , | - | 0,0000\% | 100,0000\% | 0,0000\% | 368 | 0,0000\% | 100,0000\% | 0,0000\% | 526 | 0,0000\% |
| 04.02.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 386 | 0,0000\% | 100,0000\% | 0,0000\% | 599 | 0,0000\% |
| 05.02.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 410 | 0,0000\% | 100,0000\% | 0,0000\% | 544 | 0,0000\% |
| 06.02.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 461 | 0,0000\% | 100,0000\% | 0,0000\% | 483 | 0,0000\% |
| 07.02.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 431 | 0,0000\% | 100,0000\% | 0,0000\% | 424 | 0,0000\% |
| 08.02.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 375 | 0,0000\% | 100,0000\% | 0,0000\% | 462 | 0,0000\% |
| 09.02.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 376 | 0,0000\% | 100,0000\% | 0,0000\% | 553 | 0,0000\% |
| 10.02.2021 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 380 | 0,0000\% | 100,0000\% | 0,0000\% | 506 | 0,0000\% |
| 11.02.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 397 | 0,0000\% | 100,0000\% | 0,0000\% | 544 | 0,0000\% |
| 12.02.2021 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 410 | 0,0000\% | 100,0000\% | 0,0000\% | 615 | 0,0000\% |
| 13.02.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 460 | 0,0000\% | 100,0000\% | 0,0000\% | 465 | 0,0000\% |
| 14.02.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 99,9900\% | 0,0100\% | 465 | 0,0000\% | 100,0000\% | 0,0000\% | 472 | 0,0000\% |
| 15.02.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 394 | 0,0000\% | 100,0000\% | 0,0000\% | 518 | 0,0000\% |
| 16.02.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 438 | 0,0000\% | 100,0000\% | 0,0000\% | 675 | 0,0000\% |
| 17.02.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 431 | 0,0000\% | 100,0000\% | 0,0000\% | 464 | 0,0000\% |
| 18.02.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | , | - | 0,0000\% | 100,0000\% | 0,0000\% | 439 | 0,0000\% | 100,0000\% | 0,0000\% | 643 | 0,0000\% |
| 19.02.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 430 | 0,0000\% | 100,0000\% | 0,0000\% | 664 | 0,0000\% |
| 20.02.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% |  | - | 0,0000\% | 100,0000\% | 0,0000\% | 543 | 0,0000\% | 100,0000\% | 0,0000\% | 507 | 0,0000\% |
| 21.02.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 540 | 0,0000\% | 100,0000\% | 0,0000\% | 750 | 0,0000\% |
| 22.02.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 505 | 0,0000\% | 100,0000\% | 0,0000\% | 573 | 0,0000\% |
| 23.02.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 459 | 0,0000\% | 100,0000\% | 0,0000\% | 558 | 0,0000\% |
| 24.02.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 459 | 0,0000\% | 100,0000\% | 0,0000\% | 556 | 0,0000\% |
| 25.02.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 490 | 0,0000\% | 100,0000\% | 0,0000\% | 553 | 0,0000\% |
| 26.02.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% |  | - | 0,0000\% | 100,0000\% | 0,0000\% | 468 | 0,0000\% | 100,0000\% | 0,0000\% | 638 | 0,0000\% |
| 27.02.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 533 | 0,0000\% | 100,0000\% | 0,0000\% | 581 | 0,0000\% |
| 28.02.2021 | 100,0000\% | 0,0000\% | - 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 526 | 0,0000\% | 100,0000\% | 0,0000\% | 602 | 0,0000\% |
|  | 100,0000\% | 0,0000\% ${ }^{\prime}$ | 0 | - | 0,0000\% ${ }^{\prime \prime}$ | 0 | - | 0,0000\% | 99,9996\% | 0,0004\% | 440 | 0,0000\% ' | 100,0000\% | 0,0000\% | 550 | 0,0000\% |

1.22 March $1^{\text {st }}$ to March $31^{\text {st }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Connect |  |  |  | Weath App |  |  |  |
|  | AISP / CePill Availability |  | \#AISP Calls | AISP Performance |  | \#CBPIIC Calls | CBPII Performance |  | Availibility |  | Periormance |  | Availability |  | Pertormance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | Error response rate |  | Avg response time <br> (ms) | Error response rate | Uptime | Downtime | $\begin{gathered} \text { Avg response time } \\ \text { (ms) } \end{gathered}$ | Error response rate | Uptime | Downtime | Avg response time <br> (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |
| 01.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 451 | 0,0000\% | 100,0000\% | 0,0000\% | 747 | 0,0000\% |
| 02.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 457 | 0,0000\% | 100,0000\% | 0,0000\% | 606 | 0,0000\% |
| 03.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 668 | 0,0000\% | 100,0000\% | 0,0000\% | 413 | 0,0000\% |
| 04.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 1422 | 0,0000\% | 100,0000\% | 0,0000\% | 514 | 0,0000\% |
| 05.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 376 | 0,0000\% | 100,0000\% | 0,0000\% | 471 | 0,0000\% |
| 06.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 410 | 0,0000\% | 100,0000\% | 0,0000\% | 393 | 0,0000\% |
| 07.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 429 | 0,0000\% | 100,0000\% | 0,0000\% | 377 | 0,0000\% |
| 08.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 427 | 0,0000\% | 100,0000\% | 0,0000\% | 740 | 0,0000\% |
| 09.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 409 | 0,0000\% | 100,0000\% | 0,0000\% | 527 | 0,0000\% |
| 10.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 410 | 0,0000\% | 100,0000\% | 0,0000\% | 484 | 0,0000\% |
| 11.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 459 | 0,0000\% | 100,0000\% | 0,0000\% | 500 | 0,0000\% |
| 12.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 498 | 0,0000\% | 100,0000\% | 0,0000\% | 456 | 0,0000\% |
| 13.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0.0000\% | 531 | 0,0000\% | 100,0000\% | 0,0000\% | 417 | 0,0000\% |
| 14.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 529 | 0,0000\% | 100,0000\% | 0,0000\% | 524 | 0,0000\% |
| 15.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 480 | 0,0000\% | 100,0000\% | 0,0000\% | 503 | 0,0000\% |
| 16.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 449 | 0,0000\% | 100,0000\% | 0,0000\% | 858 | 0,0000\% |
| 17.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 402 | 0,0000\% | 100,0000\% | 0,0000\% | 610 | 0,0000\% |
| 18.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 366 | 0,0000\% | 100,0000\% | 0,0000\% | 1455 | 0,0000\% |
| 19.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 378 | 0,0000\% | 100,0000\% | 0,0000\% | 472 | 0,0000\% |
| 20.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 459 | 0,0000\% | 100,0000\% | 0,0000\% | 473 | 0,0000\% |
| 21.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 439 | 0,0000\% | 100,0000\% | 0,0000\% | 491 | 0,0000\% |
| 22.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 382 | 0,0000\% | 100,0000\% | 0,0000\% | 635 | 0,0000\% |
| 23.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 383 | 0,0000\% | 100,0000\% | 0,0000\% | 422 | 0,0000\% |
| 24.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 413 | 0,0000\% | 100,0000\% | 0,0000\% | 451 | 0,0000\% |
| 25.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 422 | 0,0000\% | 100,0000\% | 0,0000\% | 473 | 0,0000\% |
| 26.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 473 | 0,0000\% | 100,0000\% | 0,0000\% | 439 | 0,0000\% |
| 27.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 454 | 0,0000\% | 100,0000\% | 0,0000\% | 548 | 0,0000\% |
| 28.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 451 | 0,0000\% | 100,0000\% | 0,0000\% | 519 | 0,0000\% |
| 29.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 382 | 0,0000\% | 100,0000\% | 0,0000\% | 602 | 0,0000\% |
| 30.03.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 413 | 0,0000\% | 100,0000\% | 0,0000\% | 439 | 0,0000\% |
| 31.03.2021 | 100,0000\% | 0,0000\% ${ }^{\text {r }}$ | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 400 | 0,0000\% | 100,0000\% | 0,0000\% | 625 | 0,0000\% |
|  | 100,0000\% ${ }^{\prime}$ | 0,0000\% ${ }^{\prime}$ | 07 | - | 0,0000\% ${ }^{\prime}$ | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% ${ }^{\prime}$ | 474 | 0,0000\% ${ }^{\prime}$ | 100,0000\% | 0,0000\% ${ }^{\prime}$ | 552 | 0,0000\% |

1.23 April $1^{\text {st }}$ to April 30 ${ }^{\text {th }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Cornect |  |  |  | Wealiti App |  |  |  |
|  | AISP/ CBPII Availability |  | \#AISP Calls | AISP Pertormance |  | \#cbell Calls | CBPII Periormance |  | Availability |  | Performance |  | Availability |  | Pertormance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | Error response rate |  | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |
| 01/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 467 | 0.0000\% | 100.0000\% | 0.0000\% | 525 | 0.0000\% |
| 02/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 495 | 0.0000\% | 100.0000\% | 0.0000\% | 439 | 0.0000\% |
| 03/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 538 | 0.0000\% | 100.0000\% | 0.0000\% | 365 | 0.0000\% |
| 04/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 530 | 0.0000\% | 100.0000\% | 0.0000\% | 363 | 0.0000\% |
| 05/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 377 | 0.0000\% | 100.0000\% | 0.0000\% | 362 | 0.0000\% |
| 06/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 351 | 0.0000\% | 100.0000\% | 0.0000\% | 367 | 0.0000\% |
| 07/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 354 | 0.0000\% | 100.0000\% | 0.0000\% | 422 | 0.0000\% |
| 08/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 273 | 0.0000\% | 100.0000\% | 0.0000\% | 353 | 0.0000\% |
| 09/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 276 | 0.0000\% | 100.0000\% | 0.0000\% | 380 | 0.0000\% |
| 10/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 391 | 0.0000\% | 100.0000\% | 0.0000\% | 369 | 0.0000\% |
| 11/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 347 | 0.0000\% | 100.0000\% | 0.0000\% | 357 | 0.0000\% |
| 12/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 257 | 0.0000\% | 100.0000\% | 0.0000\% | 372 | 0.0000\% |
| 13/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 317 | 0.0000\% | 100.0000\% | 0.0000\% | 381 | 0.0000\% |
| 14/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 210 | 0.0000\% | 100.0000\% | 0.0000\% | 379 | 0.0000\% |
| 15/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 201 | 0.0000\% | 100.0000\% | 0.0000\% | 380 | 0.0000\% |
| 16/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 221 | 0.0000\% | 100.0000\% | 0.0000\% | 364 | 0.0000\% |
| 17/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 296 | 0.0000\% | 100.0000\% | 0.0000\% | 364 | 0.0000\% |
| 18/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 269 | 0.0000\% | 100.0000\% | 0.0000\% | 419 | 0.0000\% |
| 19/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 189 | 0.0000\% | 100.0000\% | 0.0000\% | 369 | 0.0000\% |
| 20/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 218 | 0.0000\% | 100.0000\% | 0.0000\% | 369 | 0.0000\% |
| 21/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 198 | 0.0000\% | 100.0000\% | 0.0000\% | 350 | 0.0000\% |
| 22/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 197 | 0.0000\% | 100.0000\% | 0.0000\% | 333 | 0.0000\% |
| 23/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 224 | 0.0000\% | 100.0000\% | 0.0000\% | 352 | 0.0000\% |
| 24/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 285 | 0.0000\% | 100.0000\% | 0.0000\% | 318 | 0.0000\% |
| 25/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 283 | 0.0000\% | 100.0000\% | 0.0000\% | 310 | 0.0000\% |
| 26/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 209 | 0.0000\% | 100.0000\% | 0.0000\% | 337 | 0.0000\% |
| 27/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 247 | 0.0000\% | 100.0000\% | 0.0000\% | 321 | 0.0000\% |
| 28/04/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 219 | 0.0000\% | 100.0000\% | 0.0000\% | 334 | 0.0000\% |
| 29/04/2021 | 100.0000\% | 0.0000\% |  | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 203 | 0.0000\% | 100.0000\% | 0.0000\% | 325 | 0.0000\% |
| 30/04/2021 | $100.0000 \%$ | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 226 | 0.0000\% | 100.0000\% | 0.0000\% | 318 | 0.0000\% |
|  | 100.0000\% | 0.0000\% ${ }^{\prime \prime}$ | 0 | - | 0.0000\% ${ }^{\prime}$ | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 296 | 0.0000\% ${ }^{\prime \prime}$ | 100.0000\% | 0.0000\% | 367 | 0.0000\% |

1.24 May $1^{\text {st }}$ to May $31^{\text {st }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Connect |  |  |  | Wealth App |  |  |  |
|  | AISP / CBPII Availability |  | *AISP Calls | Alsp Periormance |  | \#68pil calls | CBPIII Periormance |  | Availability |  | Performance |  | Avaliability |  | Performance |  |
|  | Uptime | Downtime |  | Avg response time <br> (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |  | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | Avg response time <br> (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | $\begin{gathered} \text { Avg response time } \\ (\mathrm{ms}) \end{gathered}$ | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |
| 01/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - - | 0.0000\% | 100.0000\% | 0.0000\% | 274 | 0.0000\% | 100.0000\% | 0.0000\% | 328 | 0.0000\% |
| 02/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 258 | 0.0000\% | 100.0000\% | 0.0000\% | 340 | 0.0000\% |
| 03/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 206 | 0.0000\% | 100.0000\% | 0.0000\% | 323 | 0.0000\% |
| 04/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 196 | 0.0000\% | 100.0000\% | 0.0000\% | 340 | 0.0000\% |
| 05/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 236 | 0.0000\% | 100.0000\% | 0.0000\% | 343 | 0.0000\% |
| 06/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 190 | 0.0000\% | 100.0000\% | 0.0000\% | 356 | 0.0000\% |
| 07/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 259 | 0.0000\% | 100.0000\% | 0.0000\% | 353 | 0.0000\% |
| 08/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 275 | 0.0000\% | 100.0000\% | 0.0000\% | 347 | 0.0000\% |
| 09/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 267 | 0.0000\% | 100.0000\% | 0.0000\% | 349 | 0.0000\% |
| 10/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 194 | 0.0000\% | 100.0000\% | 0.0000\% | 352 | 0.0000\% |
| 11/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 198 | 0.0000\% | 100.0000\% | 0.0000\% | 359 | 0.0000\% |
| 12/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 201 | 0.0000\% | 100.0000\% | 0.0000\% | 337 | 0.0000\% |
| 13/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 209 | 0.0000\% | 100.0000\% | 0.0000\% | 342 | 0.0000\% |
| 14/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 218 | 0.0000\% | 100.0000\% | 0.0000\% | 349 | 0.0000\% |
| 15/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 287 | 0.0000\% | 100.0000\% | 0.0000\% | 355 | 0.0000\% |
| 16/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 277 | 0.0000\% | 100.0000\% | 0.0000\% | 341 | 0.0000\% |
| 17/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 214 | 0.0000\% | 100.0000\% | 0.0000\% | 355 | 0.0000\% |
| 18/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 196 | 0.0000\% | 100.0000\% | 0.0000\% | 340 | 0.0000\% |
| 19/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 227 | 0.0000\% | 100.0000\% | 0.0000\% | 340 | 0.0000\% |
| 20/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 213 | 0.0000\% | 100.0000\% | 0.0000\% | 362 | 0.0000\% |
| 21/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 251 | 0.0000\% | 100.0000\% | 0.0000\% | 345 | 0.0000\% |
| 22/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 278 | 0.0000\% | 100.0000\% | 0.0000\% | 360 | 0.0000\% |
| 23/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 284 | 0.0000\% | 100.0000\% | 0.0000\% | 355 | 0.0000\% |
| 24/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 205 | 0.0000\% | 100.0000\% | 0.0000\% | 372 | 0.0000\% |
| 25/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 194 | 0.0000\% | 100.0000\% | 0.0000\% | 620 | 0.0000\% |
| 26/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 210 | 0.0000\% | 100.0000\% | 0.0000\% | 387 | 0.0000\% |
| 27/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 184 | 0.0000\% | 100.0000\% | 0.0000\% | 392 | 0.0000\% |
| 28/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 220 | 0.0000\% | 100.0000\% | 0.0000\% | 382 | 0.0000\% |
| 29/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 278 | 0.0000\% | 100.0000\% | 0.0000\% | 404 | 0.0000\% |
| 30/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 267 | 0.0000\% | 100.0000\% | 0.0000\% | 394 | 0.0000\% |
| 31/05/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 199 | 0.0000\% | 100.0000\% | 0.0000\% ${ }^{\text {, }}$ | 357 | 0.0000\% |
|  | 100.0000\% ${ }^{\prime}$ | 0.0000\% ${ }^{\prime}$ | 0 | - | 0.0000\% ${ }^{\prime}$ | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% ${ }^{\prime \prime}$ | 232 | 0.0000\% | 100.0000\% | 0.0000\% ${ }^{\prime}$ | 364 | 0.0000\% |

1.25 June $1^{\text {st }}$ to June $30^{\text {th }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Connect |  |  |  | Weatith App |  |  |  |
|  | AISP / CBPII Availability |  | \#AISP Calls | AISP Pertormance |  | \#GBPII Calls | CBPIII Periformance |  | Availability |  | Performance |  | Avaliability |  | Performance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | Error response rate |  | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | Avg response time (ms) | Error response rate |
| 01/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 186 | 0.0000\% | 100.0000\% | 0.0000\% | 359 | 0.0000\% |
| 02/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 185 | 0.0000\% | 100.0000\% | 0.0000\% | 350 | 0.0000\% |
| 03/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 202 | 0.0000\% | 100.0000\% | 0.0000\% | 359 | 0.0000\% |
| 04/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 209 | 0.0000\% | 100.0000\% | 0.0000\% | 351 | 0.0000\% |
| 05/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 274 | 0.0000\% | 100.0000\% | 0.0000\% | 366 | 0.0000\% |
| 06/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 269 | 0.0000\% | 100.0000\% | 0.0000\% | 367 | 0.0000\% |
| 07/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 187 | 0.0000\% | 100.0000\% | 0.0000\% | 371 | 0.0000\% |
| 08/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 191 | 0.0000\% | 100.0000\% | 0.0000\% | 465 | 0.0000\% |
| 09/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 194 | 0.0000\% | 100.0000\% | 0.0000\% | 355 | 0.0000\% |
| 10/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 219 | 0.0000\% | 100.0000\% | 0.0000\% | 344 | 0.0000\% |
| 11/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 244 | 0.0000\% | 100.0000\% | 0.0000\% | 335 | 0.0000\% |
| 12/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 309 | 0.0000\% | 100.0000\% | 0.0000\% | 376 | 0.0000\% |
| 13/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 304 | 0.0000\% | 100.0000\% | 0.0000\% | 346 | 0.0000\% |
| 14/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 235 | 0.0000\% | 100.0000\% | 0.0000\% | 343 | 0.0000\% |
| 15/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 252 | 0.0000\% | 100.0000\% | 0.0000\% | 367 | 0.0000\% |
| 16/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 230 | 0.0000\% | 100.0000\% | 0.0000\% | 338 | 0.0000\% |
| 17/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 219 | 0.0000\% | 100.0000\% | 0.0000\% | 341 | 0.0000\% |
| 18/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 246 | 0.0000\% | 100.0000\% | 0.0000\% | 357 | 0.0000\% |
| 19/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 322 | 0.0000\% | 100.0000\% | 0.0000\% | 339 | 0.0000\% |
| 20/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 294 | 0.0000\% | 100.0000\% | 0.0000\% | 335 | 0.0000\% |
| 21/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 234 | 0.0000\% | 100.0000\% | 0.0000\% | 361 | 0.0000\% |
| 22/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 245 | 0.0000\% | 100.0000\% | 0.0000\% | 339 | 0.0000\% |
| 23/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 235 | 0.0000\% | 100.0000\% | 0.0000\% | 352 | 0.0000\% |
| 24/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 224 | 0.0000\% | 100.0000\% | 0.0000\% | 349 | 0.0000\% |
| 25/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 229 | 0.0000\% | 100.0000\% | 0.0000\% | 341 | 0.0000\% |
| 26/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 299 | 0.0000\% | 100.0000\% | 0.0000\% | 344 | 0.0000\% |
| 27/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 296 | 0.0000\% | 100.0000\% | 0.0000\% | 340 | 0.0000\% |
| 28/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 232 | 0.0000\% | 100.0000\% | 0.0000\% | 337 | 0.0000\% |
| 29/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 333 | 0.0000\% | 100.0000\% | 0.0000\% | 330 | 0.0000\% |
| 30/06/2021 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 229 | 0.0000\% | 100.0000\% | 0.0000\% | 349 | 0.0000\% |
|  | 100.0000\% | 0.0000\% ${ }^{\prime}$ | 0 | - | 0.0000\% ${ }^{\prime}$ | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 244 | 0.0000\% | 100.0000\% | 0.0000\% | 354 | 0.0000\% |

1.26 July $1^{\text {st }}$ to July $31^{\text {st }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Connect |  |  |  | Wealit App |  |  |  |
|  | AISP / CBPII Availability |  | \#AISP Calls | AISP Pertormance |  | \#CBPIIC.all | CBPIIP Pertormance |  | Availability |  | Peftormance |  | Availability |  | Pertormance |  |
|  | Uptime | Downtime |  | $\begin{gathered} \text { Avg response time } \\ \text { (ms) } \end{gathered}$ | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |  | $\begin{gathered} \text { Avg response time } \\ \text { (ms) } \end{gathered}$ | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | $\begin{gathered} \text { Avg response time } \\ \text { (ms) } \end{gathered}$ | Error response rate | Uptime | Downtime | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |
| 01.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 180 | 0,0000\% | 100,0000\% | 0,0000\% | 358 | 0,0000\% |
| 02.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 205 | 0,0000\% | 100,0000\% | 0,0000\% | 363 | 0,0000\% |
| 03.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 262 | 0,0000\% | 100,0000\% | 0,0000\% | 364 | 0,0000\% |
| 04.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 372 | 0,0000\% | 100,0000\% | 0,0000\% | 419 | 0,0000\% |
| 05.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 249 | 0,0000\% | 100,0000\% | 0,0000\% | 373 | 0,0000\% |
| 06.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 253 | 0,0000\% | 100,0000\% | 0,0000\% | 360 | 0,0000\% |
| 07.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 170 | 0,0000\% | 100,0000\% | 0,0000\% | 353 | 0,0000\% |
| 08.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 179 | 0,0000\% | 100,0000\% | 0,0000\% | 366 | 0,0000\% |
| 09.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 236 | 0,0000\% | 100,0000\% | 0,0000\% | 457 | 0,0000\% |
| 10.07 .2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 262 | 0,0000\% | 100,0000\% | 0,0000\% | 433 | 0,0000\% |
| 11.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 339 | 0,0000\% | 100,0000\% | 0,0000\% | 416 | 0,0000\% |
| 12.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 182 | 0,0000\% | 100,0000\% | 0,0000\% | 443 | 0,0000\% |
| 13.07.2021 | 100.0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0.0000\% | 219 | 0.0000\% | 100,0000\% | 0,0000\% | 409 | 0,0000\% |
| 14.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 277 | 0,0000\% | 100,0000\% | 0,0000\% | 373 | 0,0000\% |
| 15.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 287 | 0,0000\% | 100,0000\% | 0,0000\% | 369 | 0,0000\% |
| 16.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 280 | 0,0000\% | 100,0000\% | 0,0000\% | 352 | 0,0000\% |
| 17.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 365 | 0,0000\% | 100,0000\% | 0,0000\% | 482 | 0,0000\% |
| 18.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 303 | 0,0000\% | 100,0000\% | 0,0000\% | 351 | 0,0000\% |
| 19.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 259 | 0,0000\% | 100,0000\% | 0,0000\% | 340 | 0,0000\% |
| 20.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 243 | 0,0000\% | 100,0000\% | 0,0000\% | 361 | 0,0000\% |
| 21.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 376 | 0,0000\% | 100,0000\% | 0,0000\% | 335 | 0,0000\% |
| 22.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 288 | 0,0000\% | 100,0000\% | 0,0000\% | 340 | 0,0000\% |
| 23.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 306 | 0,0000\% | 100,0000\% | 0,0000\% | 347 | 0,0000\% |
| 24.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 371 | 0,0000\% | 100,0000\% | 0,0000\% | 345 | 0,0000\% |
| 25.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 357 | 0,0000\% | 100,0000\% | 0,0000\% | 323 | 0,0000\% |
| 26.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 301 | 0,0000\% | 100,0000\% | 0,0000\% | 369 | 0,0000\% |
| 27.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 308 | 0,0000\% | 100,0000\% | 0,0000\% | 341 | 0,0000\% |
| 28.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 296 | 0,0000\% | 100,0000\% | 0,0000\% | 349 | 0,0000\% |
| 29.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 309 | 0,0000\% | 100,0000\% | 0,0000\% | 341 | 0,0000\% |
| 30.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 340 | 0,0000\% | 100,0000\% | 0,0000\% | 332 | 0,0000\% |
| 31.07.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 377 | 0,0000\% | 100,0000\% | 0,0000\% | 326 | 0,0000\% |
|  | 100,0000\% | 0,0000\% ${ }^{\prime \prime}$ | 0 | - | 0,0000\% ${ }^{\prime}$ | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 282 | 0,0000\% ${ }^{\prime}$ | 100,0000\% | 0,0000\% | 371 | 0,0000\% |

1.27 August $1^{\text {st }}$ to August 31 ${ }^{\text {st }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Connect |  |  |  | Wealth App |  |  |  |
|  | AISP/ CBPII Availability |  | \#AISP Calls | AISP Performance |  | HBPPIICalls | CBPII Periormance |  | Availability |  | Periormance |  | Availability |  | Performance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | Error response rate |  | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |
| 01.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 350 | 0,0000\% | 100,0000\% | 0,0000\% | 335 | 0,0000\% |
| 02.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 244 | 0,0000\% | 100,0000\% | 0,0000\% | 345 | 0,0000\% |
| 03.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 278 | 0,0000\% | 100,0000\% | 0,0000\% | 339 | 0,0000\% |
| 04.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 290 | 0,0000\% | 100,0000\% | 0,0000\% | 340 | 0,0000\% |
| 05.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 269 | 0,0000\% | 100,0000\% | 0,0000\% | 340 | 0,0000\% |
| 06.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 209 | 0,0000\% | 100,0000\% | 0,0000\% | 356 | 0,0000\% |
| 07.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 270 | 0,0000\% | 100,0000\% | 0,0000\% | 365 | 0,0000\% |
| 08.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 255 | 0,0000\% | 100,0000\% | 0,0000\% | 366 | 0,0000\% |
| 09.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 185 | 0,0000\% | 100,0000\% | 0,0000\% | 357 | 0,0000\% |
| 10.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 193 | 0,0000\% | 100,0000\% | 0,0000\% | 360 | 0,0000\% |
| 11.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 197 | 0,0000\% | 100,0000\% | 0,0000\% | 363 | 0,0000\% |
| 12.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 199 | 0,0000\% | 100,0000\% | 0,0000\% | 379 | 0,0000\% |
| 13.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0.0000\% | 246 | 0.0000\% | 100,0000\% | 0,0000\% | 375 | 0.0000\% |
| 14.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 292 | 0,0000\% | 100,0000\% | 0,0000\% | 381 | 0,0000\% |
| 15.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 267 | 0,0000\% | 100,0000\% | 0,0000\% | 369 | 0,0000\% |
| 16.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 321 | 0,0000\% | 100,0000\% | 0,0000\% | 372 | 0,0000\% |
| 17.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 299 | 0,0000\% | 100,0000\% | 0,0000\% | 380 | 0,0000\% |
| 18.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 210 | 0,0000\% | 100,0000\% | 0,0000\% | 378 | 0,0000\% |
| 19.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 299 | 0,0000\% | 100,0000\% | 0,0000\% | 388 | 0,0000\% |
| 20.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 240 | 0,0000\% | 100,0000\% | 0,0000\% | 522 | 0,0000\% |
| 21.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 280 | 0,0000\% | 100,0000\% | 0,0000\% | 399 | 0,0000\% |
| 22.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 279 | 0,0000\% | 100,0000\% | 0,0000\% | 395 | 0,0000\% |
| 23.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 242 | 0,0000\% | 100,0000\% | 0,0000\% | 373 | 0,0000\% |
| 24.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 312 | 0,0000\% | 100,0000\% | 0,0000\% | 450 | 0,0000\% |
| 25.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 269 | 0,0000\% | 100,0000\% | 0,0000\% | 410 | 0,0000\% |
| 26.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 276 | 0,0000\% | 100,0000\% | 0,0000\% | 339 | 0,0000\% |
| 27.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 279 | 0,0000\% | 100,0000\% | 0,0000\% | 447 | 0,0000\% |
| 28.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% |  | - | 0,0000\% | 99,9700\% | 0,0300\% | 442 | 0,0000\% | 99,9000\% | 0,1000\% | 342 | 0,0000\% |
| 29.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% |  | - | 0,0000\% | 100,0000\% | 0,0000\% | 300 | 0,0000\% | 100,0000\% | 0,0000\% | 345 | 0,0000\% |
| 30.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 273 | 0,0000\% | 100,0000\% | 0,0000\% | 444 | 0,0000\% |
| 31.08.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 357 | 0,0000\% | 100,0000\% | 0,0000\% | 350 | 0,0000\% |
|  | 100,0000\% ${ }^{\prime \prime}$ | 0,0000\% ${ }^{\prime \prime}$ | 0 | - | 0,0000\% ${ }^{\prime \prime}$ | 0 | - | 0,0000\% | 99,9990\% | 0,0010\%' | 269 | 0,0000\% ${ }^{\prime \prime}$ | 100,0000\% | 0,0032\% ${ }^{\prime \prime}$ | 378 | 0,0000\% |

1.28 September $1^{\text {st }}$ to September 30 ${ }^{\text {th }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Connect |  |  |  | Wealth App |  |  |  |
|  | AISP / CBPII Availability |  | AISP Calls | AISP Pertormance |  | HegFll Cails | CBPII Perrormance |  | Availability |  | Performance |  | Availability |  | Pertormance |  |
|  | Uptime | Downtime |  | Avg response time <br> (ms) | Error response <br> rate |  | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | Avg response time <br> (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |
| 01.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0.0000\% | 100,0000\% | 0,0000\% | 367 | 0,0000\% | 100,0000\% | 0,0000\% | 345 | 0,0000\% |
| 02.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 251 | 0,0000\% | 100,0000\% | 0,0000\% | 358 | 0,0000\% |
| 03.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 222 | 0,0000\% | 100,0000\% | 0,0000\% | 348 | 0,0000\% |
| 04.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 98,3600\% | 1,6400\% | 267 | 0,0000\% | 100,0000\% | 0,0000\% | 361 | 0,0000\% |
| 05.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 264 | 0,0000\% | 100,0000\% | 0,0000\% | 360 | 0,0000\% |
| 06.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 196 | 0,0000\% | 100,0000\% | 0,0000\% | 363 | 0,0000\% |
| 07.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 179 | 0,0000\% | 100,0000\% | 0,0000\% | 364 | 0,0000\% |
| 08.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 176 | 0,0000\% | 100,0000\% | 0,0000\% | 351 | 0,0000\% |
| 09.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 182 | 0,0000\% | 100,0000\% | 0,0000\% | 343 | 0,0000\% |
| 10.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 202 | 0,0000\% | 100,0000\% | 0,0000\% | 354 | 0,0000\% |
| 11.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 260 | 0,0000\% | 100,0000\% | 0,0000\% | 359 | 0,0000\% |
| 12.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 235 | 0,0000\% | 100,0000\% | 0,0000\% | 357 | 0,0000\% |
| 13.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 170 | 0,0000\% | 100,0000\% | 0,0000\% | 368 | 0,0000\% |
| 14.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 169 | 0,0000\% | 100,0000\% | 0,0000\% | 366 | 0,0000\% |
| 15.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 178 | 0,0000\% | 100,0000\% | 0,0000\% | 366 | 0,0000\% |
| 16.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 172 | 0,0000\% | 100,0000\% | 0,0000\% | 348 | 0,0000\% |
| 17.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 205 | 0,0000\% | 100,0000\% | 0,0000\% | 350 | 0,0000\% |
| 18.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 254 | 0,0000\% | 100,0000\% | 0,0000\% | 335 | 0,0000\% |
| 19.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 242 | 0,0000\% | 100,0000\% | 0,0000\% | 337 | 0,0000\% |
| 20.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 263 | 0,0000\% | 100,0000\% | 0,0000\% | 354 | 0,0000\% |
| 21.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 173 | 0,0000\% | 100,0000\% | 0,0000\% | 351 | 0,0000\% |
| 22.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 180 | 0,0000\% | 100,0000\% | 0,0000\% | 379 | 0,0000\% |
| 23.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 195 | 0,0000\% | 100,0000\% | 0,0000\% | 377 | 0,0000\% |
| 24.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 205 | 0,0000\% | 100,0000\% | 0,0000\% | 358 | 0,0000\% |
| 25.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 254 | 0,0000\% | 100,0000\% | 0,0000\% | 345 | 0,0000\% |
| 26.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 241 | 0,0000\% | 100,0000\% | 0,0000\% | 356 | 0,0000\% |
| 27.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 211 | 0,0000\% | 100,0000\% | 0,0000\% | 360 | 0,0000\% |
| 28.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% |  | - | 0,0000\% | 100,0000\% | 0,0000\% | 189 | 0,0000\% | 100,0000\% | 0,0000\% | 349 | 0,0000\% |
| 29.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% |  | - | 0,0000\% | 100,0000\% | 0,0000\% | 178 | 0,0000\% | 100,0000\% | 0,0000\% | 358 | 0,0000\% |
| 30.09.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 179 | 0,0000\% | 100,0000\% | 0,0000\% | 356 | 0,0000\% |
|  | 100,0000\% | 0,0000\% ${ }^{\prime}$ | 0 | - | 0,0000\% ${ }^{\prime}$ | 0 | - | 0,0000\% | 99,9453\% | 0,0547\% | 215 | 0,0000\% ${ }^{\prime \prime}$ | 100,0000\% | 0,0000\% | 356 | 0,0000\% |

1.29 October $1^{\text {st }}$ to October $31^{\text {st }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Connect |  |  |  | Wealith App |  |  |  |
|  | AISP / CBPII Availatility |  | \#AISP Calls | AISP Pertormance |  | \#CBPIICails | CBPIIP Performance |  | Availability |  | Performance |  | Availability |  | Pertormance |  |
|  | Uptime | Downtime |  | Avg response time <br> (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |  | Avg response time <br> (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | $\begin{gathered} \text { Avg response time } \\ \text { (ms) } \end{gathered}$ | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | $\begin{aligned} & \text { Avg response time } \\ & \text { (ms) } \end{aligned}$ | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |
| 01.10.2021 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 205 | 0,0000\% | 100,0000\% | 0,0000\% | 399 | 0,0000\% |
| 02.10.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 244 | 0,0000\% | 100,0000\% | 0,0000\% | 362 | 0,0000\% |
| 03.10.2021 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 230 | 0,0000\% | 100,0000\% | 0,0000\% | 364 | 0,0000\% |
| 04.10.2021 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 183 | 0,0000\% | 100,0000\% | 0,0000\% | 353 | 0,0000\% |
| 05.10.2021 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 176 | 0,0000\% | 100,0000\% | 0,0000\% | 344 | 0,0000\% |
| 06.10.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% |  | - | 0,0000\% | 100,0000\% | 0,0000\% | 172 | 0,0000\% | 100,0000\% | 0,0000\% | 379 | 0,0000\% |
| 07.10.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 186 | 0,0000\% | 100,0000\% | 0,0000\% | 345 | 0,0000\% |
| 08.10.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 199 | 0,0000\% | 100,0000\% | 0,0000\% | 343 | 0,0000\% |
| 09.10.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 264 | 0,0000\% | 100,0000\% | 0,0000\% | 357 | 0,0000\% |
| 10.10.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 241 | 0,0000\% | 100,0000\% | 0,0000\% | 366 | 0,0000\% |
| 11.10.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 181 | 0,0000\% | 100,0000\% | 0,0000\% | 356 | 0,0000\% |
| 12.10.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | , | - | 0,0000\% | 100,0000\% | 0,0000\% | 189 | 0,0000\% | 100,0000\% | 0,0000\% | 357 | 0,0000\% |
| 13.10.2021 | 100.0000\% | 0,0000\% | 0 | - | 0.0000\% | 0 | - | 0,0000\% | 100,0000\% | 0.0000\% | 189 | 0,0000\% | 100,0000\% | 0,0000\% | 352 | 0,0000\% |
| 14.10.2021 | 100,0000\% | 0,0000\% | 0 | . | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 161 | 0,0000\% | 100,0000\% | 0,0000\% | 351 | 0,0000\% |
| 15.10.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 184 | 0,0000\% | 100,0000\% | 0,0000\% | 362 | 0,0000\% |
| 16.10.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 251 | 0,0000\% | 100,0000\% | 0,0000\% | 362 | 0,0000\% |
| 17.10.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 287 | 0,0000\% | 100,0000\% | 0,0000\% | 375 | 0,0000\% |
| 18.10.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 201 | 0,0000\% | 100,0000\% | 0,0000\% | 351 | 0,0000\% |
| 19.10.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 156 | 0,0000\% | 100,0000\% | 0,0000\% | 352 | 0,0000\% |
| 20.10.2021 | 100,0000\% | 0,0000\% | - | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 173 | 0,0000\% | 100,0000\% | 0,0000\% | 346 | 0,0000\% |
| 21.10.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 99,9900\% | 0,0100\% | 557 | 0,0000\% | 100,0000\% | 0,0000\% | 379 | 0,0000\% |
| 22.10.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 175 | 0,0000\% | 100,0000\% | 0,0000\% | 380 | 0,0000\% |
| 23.10.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 259 | 0,0000\% | 100,0000\% | 0,0000\% | 364 | 0,0000\% |
| 24.10.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 227 | 0,0000\% | 100,0000\% | 0,0000\% | 366 | 0,0000\% |
| 25.10.2021 | 100,0000\% | 0,0000\% |  | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 152 | 0,0000\% | 100,0000\% | 0,0000\% | 352 | 0,0000\% |
| 26.10.2021 | 100,0000\% | 0,0000\% |  | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 146 | 0,0000\% | 100,0000\% | 0,0000\% | 336 | 0,0000\% |
| 27.10.2021 | 100,0000\% | 0,0000\% |  | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 173 | 0,0000\% | 100,0000\% | 0,0000\% | 352 | 0,0000\% |
| 28.10.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 163 | 0,0000\% | 100,0000\% | 0,0000\% | 334 | 0,0000\% |
| 29.10.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 186 | 0,0000\% | 100,0000\% | 0,0000\% | 339 | 0,0000\% |
| 30.10.2021 | 100,0000\% | 0,0000\% |  | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 244 | 0,0000\% | 100,0000\% | 0,0000\% | 357 | 0,0000\% |
| 31.10.2021 | 100,0000\% | 0,0000\% | - 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 233 | 0,0000\% | 100,0000\% | 0,0000\% | 348 | 0,0000\% |
|  | 100,0000\% | 0,0000\% ${ }^{\prime \prime}$ | 0 | - | 0,0000\% ${ }^{\prime}$ | 0 | - | 0,0000\% | 99,9997\% | 0,0003\% | 212 | 0,0000\% ${ }^{\prime}$ | 100,0000\% | 0,0000\% | 358 | 0,0000\% |

1.30 November $1^{\text {st }}$ to November $30^{\text {th }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Connect |  |  |  | Wealth App |  |  |  |
|  | AISP/ CBPII Availatility |  | \#Alsp Calls | AISP Pertormance |  | \#CBPIIC Calls | CBPIIP Pertormance |  | Availability |  | Pefformance |  | Availability |  | Performance |  |
|  | Uptime | Downtime |  | $\begin{gathered} \text { Avg response time } \\ \text { (ms) } \end{gathered}$ | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |  | Avg response time <br> (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | $\begin{gathered} \text { Avg response time } \\ \text { (ms) } \end{gathered}$ | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | $\begin{aligned} & \text { Avg response time } \\ & \text { (ms) } \end{aligned}$ | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |
| 01.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 147 | 0,0000\% | 100,0000\% | 0,0000\% | 331 | 0,0000\% |
| 02.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 183 | 0,0000\% | 100,0000\% | 0,0000\% | 340 | 0,0000\% |
| 03.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 172 | 0,0000\% | 100,0000\% | 0,0000\% | 347 | 0,0000\% |
| 04.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 481 | 0,0000\% | 100,0000\% | 0,0000\% | 351 | 0,0000\% |
| 05.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 174 | 0,0000\% | 100,0000\% | 0,0000\% | 351 | 0,0000\% |
| 06.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 234 | 0,0000\% | 100,0000\% | 0,0000\% | 380 | 0,0000\% |
| 07.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 198 | 0,0000\% | 100,0000\% | 0,0000\% | 390 | 0,0000\% |
| 08.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 137 | 0,0000\% | 100,0000\% | 0,0000\% | 361 | 0,0000\% |
| 09.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 122 | 0,0000\% | 100,0000\% | 0,0000\% | 369 | 0,0000\% |
| 10.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 145 | 0,0000\% | 100,0000\% | 0,0000\% | 379 | 0,0000\% |
| 11.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 147 | 0,0000\% | 100,0000\% | 0,0000\% | 388 | 0,0000\% |
| 12.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 174 | 0,0000\% | 100,0000\% | 0,0000\% | 388 | 0,0000\% |
| 13.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 99,9900\% | 0,0100\% | 526 | 0,0000\% | 100,0000\% | 0,0000\% | 376 | 0,0000\% |
| 14.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 235 | 0,0000\% | 100,0000\% | 0,0000\% | 375 | 0,0000\% |
| 15.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 166 | 0,0000\% | 100,0000\% | 0,0000\% | 427 | 0,0000\% |
| 16.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 166 | 0,0000\% | 100,0000\% | 0,0000\% | 357 | 0,0000\% |
| 17.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 153 | 0,0000\% | 100,0000\% | 0,0000\% | 354 | 0,0000\% |
| 18.11.2021 | 100,0000\% | 0,0000\% |  | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 152 | 0,0000\% | 100,0000\% | 0,0000\% | 358 | 0,0000\% |
| 19.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 181 | 0,0000\% | 100,0000\% | 0,0000\% | 390 | 0,0000\% |
| 20.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 248 | 0,0000\% | 100,0000\% | 0,0000\% | 365 | 0,0000\% |
| 21.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 316 | 0,0000\% | 100,0000\% | 0,0000\% | 368 | 0,0000\% |
| 22.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 500 | 0,0000\% | 100,0000\% | 0,0000\% | 481 | 0,0000\% |
| 23.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 194 | 0,0000\% | 100,0000\% | 0,0000\% | 348 | 0,0000\% |
| 24.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 173 | 0,0000\% | 100,0000\% | 0,0000\% | 353 | 0,0000\% |
| 25.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 190 | 0,0000\% | 100,0000\% | 0,0000\% | 379 | 0,0000\% |
| 26.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 198 | 0,0000\% | 100,0000\% | 0,0000\% | 366 | 0,0000\% |
| 27.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 276 | 0,0000\% | 100,0000\% | 0,0000\% | 532 | 0,0000\% |
| 28.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 240 | 0,0000\% | 100,0000\% | 0,0000\% | 361 | 0,0000\% |
| 29.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 175 | 0,0000\% | 100,0000\% | 0,0000\% | 351 | 0,0000\% |
| 30.11.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 166 | 0,0000\% | 100,0000\% | 0,0000\% | 374 | 0,0000\% |
|  | 100,0000\% | 0,0000\% ${ }^{\prime \prime}$ | 0 | - | 0,0000\% ${ }^{\prime \prime}$ | 0 | - | 0,0000\% | 99,9997\% | 0,0003\% | 219 | 0,0000\% ${ }^{\prime \prime}$ | 100,0000\% | 0,0000\% | 376 | 0,0000\% |

1.31 December $1^{\text {st }}$ to December 31 ${ }^{\text {st }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interiaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Cornect |  |  |  | Wealth App |  |  |  |
|  | AISP / CBPII Availability |  | \#AISP Calls | AISP Performance |  | *6BPIICalls | CBPII Performance |  | Availability |  | Performance |  | Availibility |  | Periormance |  |
|  | Uptime | Downtime |  | $\begin{gathered} \text { Avg response time } \\ (\mathrm{ms}) \end{gathered}$ | Error response rate |  | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time <br> (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | Avg response time <br> (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |
| 01.12 .2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 183 | 0,0000\% | 100,0000\% | 0,0000\% | 472 | 0,0000\% |
| 02.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 169 | 0,0000\% | 100,0000\% | 0,0000\% | 448 | 0,0000\% |
| 03.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 196 | 0,0000\% | 100,0000\% | 0,0000\% | 414 | 0,0000\% |
| 04.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 254 | 0,0000\% | 100,0000\% | 0,0000\% | 397 | 0,0000\% |
| 05.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 234 | 0,0000\% | 100,0000\% | 0,0000\% | 348 | 0,0000\% |
| 06.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 171 | 0,0000\% | 100,0000\% | 0,0000\% | 347 | 0,0000\% |
| 07.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 575 | 0,0000\% | 100,0000\% | 0,0000\% | 357 | 0,0000\% |
| 08.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 191 | 0,0000\% | 100,0000\% | 0,0000\% | 355 | 0,0000\% |
| 09.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 204 | 0,0000\% | 100,0000\% | 0,0000\% | 329 | 0,0000\% |
| 10.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 252 | 0,0000\% | 100,0000\% | 0,0000\% | 337 | 0,0000\% |
| 11.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 330 | 0,0000\% | 100,0000\% | 0,0000\% | 341 | 0,0000\% |
| 12.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 99,9900\% | 0,0100\% | 315 | 0,0000\% | 100,0000\% | 0,0000\% | 350 | 0,0000\% |
| 13.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 293 | 0,0000\% | 100,0000\% | 0,0000\% | 360 | 0,0000\% |
| 14.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 174 | 0,0000\% | 99,8500\% | 0,0000\% | 330 | 0,0000\% |
| 15.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 171 | 0,0000\% | 100,0000\% | 0,0000\% | 371 | 0,0000\% |
| 16.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 164 | 0,0000\% | 100,0000\% | 0,0000\% | 354 | 0,0000\% |
| 17.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 223 | 0,0000\% | 100,0000\% | 0,0000\% | 373 | 0,0000\% |
| 18.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 334 | 0,0000\% | 100,0000\% | 0,0000\% | 352 | 0,0000\% |
| 19.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 302 | 0,0000\% | 100,0000\% | 0,0000\% | 350 | 0,0000\% |
| 20.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 99,9900\% | 0,0100\% | 183 | 0,0000\% | 100,0000\% | 0,0000\% | 346 | 0,0000\% |
| 21.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 193 | 0,0000\% | 100,0000\% | 0,0000\% | 329 | 0,0000\% |
| 22.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 173 | 0,0000\% | 100,0000\% | 0,0000\% | 399 | 0,0000\% |
| 23.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 217 | 0,0000\% | 100,0000\% | 0,0000\% | 333 | 0,0000\% |
| 24.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 261 | 0,0000\% | 100,0000\% | 0,0000\% | 341 | 0,0000\% |
| 25.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 344 | 0,0000\% | 100,0000\% | 0,0000\% | 342 | 0,0000\% |
| 26.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 293 | 0,0000\% | 100,0000\% | 0,0000\% | 352 | 0,0000\% |
| 27.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 204 | 0,0000\% | 100,0000\% | 0,0000\% | 351 | 0,0000\% |
| 28.12.2021 | 100,0000\% | 0,0000\% |  | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 233 | 0,0000\% | 100,0000\% | 0,0000\% | 349 | 0,0000\% |
| 29.12.2021 | 100,0000\% | 0,0000\% |  | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 301 | 0,0000\% | 100,0000\% | 0,0000\% | 336 | 0,0000\% |
| 30.12 .2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 286 | 0,0000\% | 100,0000\% | 0,0000\% | 372 | 0,0000\% |
| 31.12.2021 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 304 | 0,0000\% | 100,0000\% | 0,0000\% | 348 | 0,0000\% |
|  | 100,0000\%' | 0,0000\% ${ }^{\prime}$ | 0 | - | 0,0000\% ${ }^{\prime}$ | 0 | - | 0,0000\% | 99,9994\% | 0,0006\%' | 247 | 0,0000\% ${ }^{\prime \prime}$ | 99,9929\% | 0,0000\% ${ }^{\prime \prime}$ | 361 | 0,0000\% |

1.32 January $1^{\text {st }}$ to January $31^{\text {st }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Cornect |  |  |  | Wealth App |  |  |  |
|  | AISP / CBPII Availability |  | \#AISP Calls | AISP Periormance |  | \#CBPll Calls | CBPIIIPeriormance |  | Availability |  | Performance |  | Availability |  | Performance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | Error response rate |  | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | $\begin{aligned} & \text { Error response } \\ & \text { rate } \end{aligned}$ | Uptime | Downtime | Avg response time (ms) | Error response rate |
| 01.01 .2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 483 | 0,0000\% | 100,0000\% | 0,0000\% | 376 | 0,0000\% |
| 02.01 .2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 331 | 0,0000\% | 100,0000\% | 0,0000\% | 362 | 0,0000\% |
| 03.01.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 339 | 0,0000\% | 100,0000\% | 0,0000\% | 376 | 0,0000\% |
| 04.01.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 357 | 0,0000\% | 100,0000\% | 0,0000\% | 333 | 0,0000\% |
| 05.01.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 315 | 0,0000\% | 100,0000\% | 0,0000\% | 333 | 0,0000\% |
| 06.01.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 401 | 0,0000\% | 100,0000\% | 0,0000\% | 340 | 0,0000\% |
| 07.01.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 351 | 0,0000\% | 100,0000\% | 0,0000\% | 320 | 0,0000\% |
| 08.01.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 367 | 0,0000\% | 100,0000\% | 0,0000\% | 320 | 0,0000\% |
| 09.01.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 368 | 0,0000\% | 100,0000\% | 0,0000\% | 318 | 0,0000\% |
| 10.01.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 334 | 0,0000\% | 100,0000\% | 0,0000\% | 312 | 0,0000\% |
| 11.01.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 215 | 0,0000\% | 100,0000\% | 0,0000\% | 318 | 0,0000\% |
| 12.01.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 223 | 0,0000\% | 100,0000\% | 0,0000\% | 344 | 0,0000\% |
| 13.01.2022 | 100,0000\% | 0,0000\% | 2 | 913 | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 177 | 0,0000\% | 100,0000\% | 0,0000\% | 306 | 0,0000\% |
| 14.01.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 203 | 0,0000\% | 100,0000\% | 0,0000\% | 317 | 0,0000\% |
| 15.01.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 338 | 0,0000\% | 100,0000\% | 0,0000\% | 320 | 0,0000\% |
| 16.01.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 260 | 0,0000\% | 100,0000\% | 0,0000\% | 325 | 0,0000\% |
| 17.01.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 192 | 0,0000\% | 100,0000\% | 0,0000\% | 319 | 0,0000\% |
| 18.01.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 207 | 0,0000\% | 100,0000\% | 0,0000\% | 313 | 0,0000\% |
| 19.01.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 203 | 0,0000\% | 100,0000\% | 0,0000\% | 308 | 0,0000\% |
| 20.01.2022 | 100,0000\% | 0,0000\% | 2 | 818 | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 265 | 0,0000\% | 100,0000\% | 0,0000\% | 328 | 0,0000\% |
| 21.01.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 282 | 0,0000\% | 100,0000\% | 0,0000\% | 316 | 0,0000\% |
| 22.01.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 347 | 0,0000\% | 100,0000\% | 0,0000\% | 320 | 0,0000\% |
| 23.01.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 290 | 0,0000\% | 100,0000\% | 0,0000\% | 331 | 0,0000\% |
| 24.01.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 284 | 0,0000\% | 100,0000\% | 0,0000\% | 309 | 0,0000\% |
| 25.01.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 356 | 0,0000\% | 100,0000\% | 0,0000\% | 314 | 0,0000\% |
| 26.01.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 281 | 0,0000\% | 100,0000\% | 0,0000\% | 318 | 0,0000\% |
| 27.01.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 211 | 0,0000\% | 100,0000\% | 0,0000\% | 284 | 0,0000\% |
| 28.01.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 765 | 0,0000\% | 100,0000\% | 0,0000\% | 277 | 0,0000\% |
| 29.01.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 515 | 0,0000\% | 100,0000\% | 0,0000\% | 288 | 0,0000\% |
| 30.01 .2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 332 | 0,0000\% | 100,0000\% | 0,0000\% | 282 | 0,0000\% |
| 31.01 .2022 | 100,0000\% | 0,0000\% | 2 | 950 | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 353 | 0,0000\% | 100,0000\% | 0,0000\% | 304 | 0,0000\% |
|  | 100,0000\% | 0,0000\% ${ }^{\prime}$ | 6 | 893 | 0,0000\% |  | - | 0,0000\% | 100,0000\% | 0,0000\% | 321 | 0,0000\% | 100,0000\% | 0,0000\% | 320 | 0,0000\% |

1.33 February $1^{\text {st }}$ to February 28 $^{\text {th }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interiaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Cornect |  |  |  | Wealth App |  |  |  |
|  | AISP / CBPII Availability |  | HAISP Calls | AISP Pertormance |  | \#6BPII Calls | CBPII Periormance |  | Availability |  | Performance |  | Avaliability |  | Performance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |  | Avg response time <br> (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | Avg response time <br> (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | Avg response time (ms) | Error response rate |
| 01.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 273 | 0,0000\% | 100,0000\% | 0,0000\% | 362 | 0,0000\% |
| 02.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 270 | 0,0000\% | 100,0000\% | 0,0000\% | 618 | 0,0000\% |
| 03.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 190 | 0,0000\% | 100,0000\% | 0,0000\% | 382 | 0,0000\% |
| 04.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 189 | 0,0000\% | 100,0000\% | 0,0000\% | 293 | 0,0000\% |
| 05.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 262 | 0,0000\% | 100,0000\% | 0,0000\% | 291 | 0,0000\% |
| 06.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 227 | 0,0000\% | 100,0000\% | 0,0000\% | 290 | 0,0000\% |
| 07.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 140 | 0,0000\% | 100,0000\% | 0,0000\% | 281 | 0,0000\% |
| 08.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 144 | 0,0000\% | 100,0000\% | 0,0000\% | 281 | 0,0000\% |
| 09.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 146 | 0,0000\% | 100,0000\% | 0,0000\% | 285 | 0,0000\% |
| 10.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 158 | 0,0000\% | 100,0000\% | 0,0000\% | 278 | 0,0000\% |
| 11.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 176 | 0,0000\% | 100,0000\% | 0,0000\% | 282 | 0,0000\% |
| 12.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 271 | 0,0000\% | 100,0000\% | 0,0000\% | 292 | 0,0000\% |
| 13.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 235 | 0,0000\% | 100,0000\% | 0,0000\% | 291 | 0,0000\% |
| 14.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 180 | 0,0000\% | 100,0000\% | 0,0000\% | 400 | 0,0000\% |
| 15.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 172 | 0,0000\% | 100,0000\% | 0,0000\% | 323 | 0,0000\% |
| 16.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 179 | 0,0000\% | 100,0000\% | 0,0000\% | 288 | 0,0000\% |
| 17.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 163 | 0,0000\% | 100,0000\% | 0,0000\% | 286 | 0,0000\% |
| 18.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 187 | 0,0000\% | 100,0000\% | 0,0000\% | 284 | 0,0000\% |
| 19.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 268 | 0,0000\% | 100,0000\% | 0,0000\% | 279 | 0,0000\% |
| 20.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 944 | 0,0000\% | 100,0000\% | 0,0000\% | 285 | 0,0000\% |
| 21.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 193 | 0,0000\% | 100,0000\% | 0,0000\% | 283 | 0,0000\% |
| 22.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 167 | 0,0000\% | 100,0000\% | 0,0000\% | 277 | 0,0000\% |
| 23.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 171 | 0,0000\% | 100,0000\% | 0,0000\% | 275 | 0,0000\% |
| 24.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 329 | 0,0000\% | 100,0000\% | 0,0000\% | 305 | 0,0000\% |
| 25.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 211 | 0,0000\% | 100,0000\% | 0,0000\% | 299 | 0,0000\% |
| 26.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 451 | 0,0000\% | 100,0000\% | 0,0000\% | 283 | 0,0000\% |
| 27.02.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 268 | 0,0000\% | 100,0000\% | 0,0000\% | 293 | 0,0000\% |
| 28.02.2022 | $100,0000 \%$ | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 204 | 0,0000\% | 100,0000\% | 0,0000\% | 296 | 0,0000\% |
|  | 100,0000\% | 0,0000\% ${ }^{\prime}$ | 0 | - | 0,0000\% ${ }^{\prime}$ | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 242 | 0,0000\% ${ }^{\prime \prime}$ | 100,0000\% | 0,0000\% | 310 | 0,0000\% |

1.34 March $1^{\text {st }}$ to March $31^{\text {st }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Connect |  |  |  | Wealith App |  |  |  |
|  | AISP / CBPII Availability |  | \#AISP Calls | AISP Periormance |  | \#CBPIICalls | CBPII Periformance |  | Availability |  | Performance |  | Availability |  | Performance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | Error response rate |  | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | $\begin{aligned} & \text { Error response } \\ & \text { rate } \end{aligned}$ | Uptime | Downtime | Avg response time (ms) | $\begin{aligned} & \text { Error response } \\ & \text { rate } \end{aligned}$ |
| 01.03.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 199 | 0,0000\% | 100,0000\% | 0,0000\% | 541 | 0,0000\% |
| 02.03.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 168 | 0,0000\% | 100,0000\% | 0,0000\% | 312 | 0,0000\% |
| 03.03.2022 | 100,0000\% | 0,0000\% | 4 | 787 | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 167 | 0,0000\% | 100,0000\% | 0,0000\% | 292 | 0,0000\% |
| 04.03.2022 | 100,0000\% | 0,0000\% | 2 | 780 | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 203 | 0,0000\% | 100,0000\% | 0,0000\% | 302 | 0,0000\% |
| 05.03.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 269 | 0,0000\% | 100,0000\% | 0,0000\% | 310 | 0,0000\% |
| 06.03.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 249 | 0,0000\% | 100,0000\% | 0,0000\% | 294 | 0,0000\% |
| 07.03.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 304 | 0,0000\% | 100,0000\% | 0,0000\% | 294 | 0,0000\% |
| 08.03.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 360 | 0,0000\% | 100,0000\% | 0,0000\% | 313 | 0,0000\% |
| 09.03.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 218 | 0,0000\% | 100,0000\% | 0,0000\% | 289 | 0,0000\% |
| 10.03.2022 | 100,0000\% | 0,0000\% | 2 | 15 | 100,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 144 | 0,0000\% | 100,0000\% | 0,0000\% | 294 | 0,0000\% |
| 11.03.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 203 | 0,0000\% | 100,0000\% | 0,0000\% | 290 | 0,0000\% |
| 12.03.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 319 | 0,0000\% | 100,0000\% | 0,0000\% | 302 | 0,0000\% |
| 13.03.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 244 | 0,0000\% | 100,0000\% | 0,0000\% | 322 | 0,0000\% |
| 14.03.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 151 | 0,0000\% | 100,0000\% | 0,0000\% | 295 | 0,0000\% |
| 15.03.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 160 | 0,0000\% | 100,0000\% | 0,0000\% | 312 | 0,0000\% |
| 16.03.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 193 | 0,0000\% | 100,0000\% | 0,0000\% | 308 | 0,0000\% |
| 17.03.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 153 | 0,0000\% | 100,0000\% | 0,0000\% | 299 | 0,0000\% |
| 18.03.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 180 | 0,0000\% | 100,0000\% | 0,0000\% | 302 | 0,0000\% |
| 19.03.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 334 | 0,0000\% | 100,0000\% | 0,0000\% | 307 | 0,0000\% |
| 20.03.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 248 | 0,0000\% | 100,0000\% | 0,0000\% | 307 | 0,0000\% |
| 21.03.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 207 | 0,0000\% | 100,0000\% | 0,0000\% | 289 | 0,0000\% |
| 22.03.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 161 | 0,0000\% | 100,0000\% | 0,0000\% | 300 | 0,0000\% |
| 23.03.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 152 | 0,0000\% | 100,0000\% | 0,0000\% | 304 | 0,0000\% |
| 24.03.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 166 | 0,0000\% | 100,0000\% | 0,0000\% | 312 | 0,0000\% |
| 25.03.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 165 | 0,0000\% | 100,0000\% | 0,0000\% | 324 | 0,0000\% |
| 26.03.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 98,7800\% | 1,2200\% | 283 | 0,0000\% | 100,0000\% | 0,0000\% | 318 | 0,0000\% |
| 27.03.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 239 | 0,0000\% | 100,0000\% | 0,0000\% | 304 | 0,0000\% |
| 28.03.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 161 | 0,0000\% | 100,0000\% | 0,0000\% | 304 | 0,0000\% |
| 29.03.2022 | 100,0000\% | 0,0000\% | 2 | 1701 | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 147 | 0,0000\% | 100,0000\% | 0,0000\% | 304 | 0,0000\% |
| 30.03.2022 | 100,0000\% | 0,0000\% | 2 | 796 | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 161 | 0,0000\% | 100,0000\% | 0,0000\% | 300 | 0,0000\% |
| 31.03.2022 | 100,0000\% | 0,0000\% | 0 |  | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 159 | 0,0000\% | 100,0000\% | 0,0000\% | 299 | 0,0000\% |
|  | 100,0000\% | 0,0000\% ${ }^{\prime}$ | 12 | 816 | 3,2258\% ${ }^{\prime}$ | 0 | - | 0,0000\% | 99,9606\% | 0,0394\% | 209 | 0,0000\% | 100,0000\% | 0,0000\% | 311 | 0,0000\% |

1.35 April $1^{\text {st }}$ to April $3^{\text {th }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Connect |  |  |  | Wealth App |  |  |  |
|  | AISP / CBPII Availability |  | \#Alsp Galls | AISP Pertormance |  | \#CBPIICalis | CBPIII Performance |  |  |  | Periormance |  | Availability |  | Pertormance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | Error response rate |  | Avg response time (ms) | Error response rate | AvailabilityUptime Downtime |  | Avg response time (ms) | $\begin{aligned} & \text { Error response } \\ & \text { rate } \end{aligned}$ | Uptime | Downtime | Avg response time (ms) | Error response rate |
| 01.04.2022 | 100,0000\% | 0,0000\% | 0 | - - | 0,0000\% | 0 | - - | 0,0000\% | 100,0000\% | 0,0000\% | 218 | 0,0000\% | 100,0000\% | 0,0000\% | 306 | 0,0000\% |
| 02.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 255 | 0,0000\% | 100,0000\% | 0,0000\% | 306 | 0,0000\% |
| 03.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 318 | 0,0000\% | 100,0000\% | 0,0000\% | 302 | 0,0000\% |
| 04.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 164 | 0,0000\% | 100,0000\% | 0,0000\% | 304 | 0,0000\% |
| 05.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 160 | 0,0000\% | 100,0000\% | 0,0000\% | 322 | 0,0000\% |
| 06.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 174 | 0,0000\% | 100,0000\% | 0,0000\% | 311 | 0,0000\% |
| 07.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 153 | 0,0000\% | 100,0000\% | 0,0000\% | 299 | 0,0000\% |
| 08.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 192 | 0,0000\% | 100,0000\% | 0,0000\% | 300 | 0,0000\% |
| 09.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 266 | 0,0000\% | 100,0000\% | 0,0000\% | 312 | 0,0000\% |
| 10.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 261 | 0,0000\% | 100,0000\% | 0,0000\% | 318 | 0,0000\% |
| 11.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 154 | 0,0000\% | 100,0000\% | 0,0000\% | 292 | 0,0000\% |
| 12.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 176 | 0,0000\% | 100,0000\% | 0,0000\% | 297 | 0,0000\% |
| 13.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 174 | 0,0000\% | 100,0000\% | 0,0000\% | 296 | 0,0000\% |
| 14.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 184 | 0,0000\% | 100,0000\% | 0,0000\% | 302 | 0,0000\% |
| 15.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 246 | 0,0000\% | 100,0000\% | 0,0000\% | 299 | 0,0000\% |
| 16.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 290 | 0,0000\% | 100,0000\% | 0,0000\% | 315 | 0,0000\% |
| 17.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 284 | 0,0000\% | 100,0000\% | 0,0000\% | 311 | 0,0000\% |
| 18.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 191 | 0,0000\% | 100,0000\% | 0,0000\% | 304 | 0,0000\% |
| 19.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 161 | 0,0000\% | 100,0000\% | 0,0000\% | 292 | 0,0000\% |
| 20.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 148 | 0,0000\% | 100,0000\% | 0,0000\% | 293 | 0,0000\% |
| 21.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 165 | 0,0000\% | 100,0000\% | 0,0000\% | 298 | 0,0000\% |
| 22.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 184 | 0,0000\% | 100,0000\% | 0,0000\% | 297 | 0,0000\% |
| 23.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 281 | 0,0000\% | 100,0000\% | 0,0000\% | 307 | 0,0000\% |
| 24.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 261 | 0,0000\% | 100,0000\% | 0,0000\% | 308 | 0,0000\% |
| 25.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 158 | 0,0000\% | 100,0000\% | 0,0000\% | 295 | 0,0000\% |
| 26.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 180 | 0,0000\% | 100,0000\% | 0,0000\% | 298 | 0,0000\% |
| 27.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 178 | 0,0000\% | 100,0000\% | 0,0000\% | 314 | 0,0000\% |
| 28.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 170 | 0,0000\% | 100,0000\% | 0,0000\% | 295 | 0,0000\% |
| 29.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 192 | 0,0000\% | 100,0000\% | 0,0000\% | 299 | 0,0000\% |
| 30.04.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 293 | 0,0000\% | 100,0000\% | 0,0000\% | 302 | 0,0000\% |
|  | 100,0000\% | 0,0000\% ${ }^{\prime}$ | 0 | - | 0,0000\% ${ }^{\prime}$ | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 208 | 0,0000\% | 100,0000\% | 0,0000\% | 303 | 0,0000\% |

1.36 May $1^{\text {st }}$ to May 31 ${ }^{\text {st }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Connect |  |  |  | Weath App |  |  |  |
|  | AISP / CBPPII Availability |  | \#AISP Calls | AISP Pertormance |  | \#CbPil Calls | CBPIIPeriormance |  | Availability |  | Performance |  | Availability |  | Performance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |  | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | Avg response time <br> (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | Avg response time (ms) | $\begin{aligned} & \text { Error response } \\ & \text { rate } \end{aligned}$ |
| 01.05.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 257 | 0,0000\% | 100,0000\% | 0,0000\% | 300 | 0,0000\% |
| 02.05.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 160 | 0,0000\% | 100,0000\% | 0,0000\% | 311 | 0,0000\% |
| 03.05.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 151 | 0,0000\% | 100,0000\% | 0,0000\% | 354 | 0,0000\% |
| 04.05.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 171 | 0,0000\% | 100,0000\% | 0,0000\% | 313 | 0,0000\% |
| 05.05.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 168 | 0,0000\% | 100,0000\% | 0,0000\% | 314 | 0,0000\% |
| 06.05.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 215 | 0,0000\% | 100,0000\% | 0,0000\% | 303 | 0,0000\% |
| 07.05.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 275 | 0,0000\% | 100,0000\% | 0,0000\% | 315 | 0,0000\% |
| 08.05.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 290 | 0,0000\% | 100,0000\% | 0,0000\% | 306 | 0,0000\% |
| 09.05.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 162 | 0,0000\% | 100,0000\% | 0,0000\% | 298 | 0,0000\% |
| 10.05.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 182 | 0,0000\% | 100,0000\% | 0,0000\% | 429 | 0,0000\% |
| 11.05 .2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 164 | 0,0000\% | 100,0000\% | 0,0000\% | 298 | 0,0000\% |
| 12.05.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 174 | 0,0000\% | 100,0000\% | 0,0000\% | 291 | 0,0000\% |
| 13.05 .2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 194 | 0,0000\% | 100,0000\% | 0,0000\% | 309 | 0,0000\% |
| 14.05.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 99,5900\% | 0,4100\% | 274 | 0,0000\% | 100,0000\% | 0,0000\% | 313 | 0,0000\% |
| 15.05.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 232 | 0,0000\% | 100,0000\% | 0,0000\% | 320 | 0,0000\% |
| 16.05.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 158 | 0,0000\% | 100,0000\% | 0,0000\% | 297 | 0,0000\% |
| 17.05.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 155 | 0,0000\% | 100,0000\% | 0,0000\% | 308 | 0,0000\% |
| 18.05 .2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 172 | 0,0000\% | 100,0000\% | 0,0000\% | 331 | 0,0000\% |
| 19.05.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 171 | 0,0000\% | 100,0000\% | 0,0000\% | 353 | 0,0000\% |
| 20.05.2022 | 100,0000\% | 0,0000\% | 2 | 1284 | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 185 | 0,0000\% | 100,0000\% | 0,0000\% | 329 | 0,0000\% |
| 21.05.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 251 | 0,0000\% | 100,0000\% | 0,0000\% | 332 | 0,0000\% |
| 22.05.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 243 | 0,0000\% | 100,0000\% | 0,0000\% | 393 | 0,0000\% |
| 23.05.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 178 | 0,0000\% | 100,0000\% | 0,0000\% | 330 | 0,0000\% |
| 24.05.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 192 | 0,0000\% | 100,0000\% | 0,0000\% | 354 | 0,0000\% |
| 25.05.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 160 | 0,0000\% | 100,0000\% | 0,0000\% | 348 | 0,0000\% |
| 26.05.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 160 | 0,0000\% | 100,0000\% | 0,0000\% | 345 | 0,0000\% |
| 27.05.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 191 | 0,0000\% | 100,0000\% | 0,0000\% | 356 | 0,0000\% |
| 28.05.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 305 | 0,0000\% | 100,0000\% | 0,0000\% | 349 | 0,0000\% |
| 29.05.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 315 | 0,0000\% | 100,0000\% | 0,0000\% | 365 | 0,0000\% |
| 30.05 .2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 439 | 0,0000\% | 100,0000\% | 0,0000\% | 322 | 0,0000\% |
| 31.05 .2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 150 | 0,0000\% | 100,0000\% | 0,0000\% | 377 | 0,0000\% |
|  | 100,0000\% | 0,0000\% ${ }^{\prime}$ | 2 | 41 | 0,0000\% ${ }^{\prime}$ | 0 | - | 0,0000\% | 99,9868\% | 0,0132\% | 209 | 0,0000\% | 100,0000\% | 0,0000\% | 331 | 0,0000\% |

1.37 June $1^{\text {st }}$ to June $30^{\text {th }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Gonnect |  |  |  | Wealth App |  |  |  |
|  | AISP / CBPII Availability |  | \#AISP Calls | AISP Performance |  | \#CBPII Calls | CBPIIPeriormance |  | Availability |  | Pertormance |  | Availability |  | Performance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | Error response rate |  | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | $\begin{aligned} & \text { Error response } \\ & \text { rate } \end{aligned}$ | Uptime | Downtime | Avg response time (ms) | Error response rate |
| 01.06 .2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - - | 0,0000\% | 100,0000\% | 0,0000\% | 216 | 0,0000\% | 100,0000\% | 0,0000\% | 376 | 0,0000\% |
| 02.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 178 | 0,0000\% | 100,0000\% | 0,0000\% | 516 | 0,0000\% |
| 03.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 172 | 0,0000\% | 100,0000\% | 0,0000\% | 337 | 0,0000\% |
| 04.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 239 | 0,0000\% | 100,0000\% | 0,0000\% | 339 | 0,0000\% |
| 05.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 222 | 0,0000\% | 100,0000\% | 0,0000\% | 321 | 0,0000\% |
| 06.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 167 | 0,0000\% | 100,0000\% | 0,0000\% | 320 | 0,0000\% |
| 07.06.2022 | 100,0000\% | 0,0000\% | 2 | 1862 | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 245 | 0,0000\% | 100,0000\% | 0,0000\% | 326 | 0,0000\% |
| 08.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 157 | 0,0000\% | 100,0000\% | 0,0000\% | 324 | 0,0000\% |
| 09.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 151 | 0,0000\% | 100,0000\% | 0,0000\% | 301 | 0,0000\% |
| 10.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 165 | 0,0000\% | 100,0000\% | 0,0000\% | 295 | 0,0000\% |
| 11.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 325 | 0,0000\% | 100,0000\% | 0,0000\% | 308 | 0,0000\% |
| 12.06 .2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 275 | 0,0000\% | 100,0000\% | 0,0000\% | 309 | 0,0000\% |
| 13.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 225 | 0,0000\% | 100,0000\% | 0,0000\% | 387 | 0,0000\% |
| 14.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 207 | 0,0000\% | 100,0000\% | 0,0000\% | 332 | 0,0000\% |
| 15.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 213 | 0,0000\% | 100,0000\% | 0,0000\% | 319 | 0,0000\% |
| 16.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 215 | 0,0000\% | 100,0000\% | 0,0000\% | 323 | 0,0000\% |
| 17.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 242 | 0,0000\% | 100,0000\% | 0,0000\% | 319 | 0,0000\% |
| 18.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 315 | 0,0000\% | 100,0000\% | 0,0000\% | 643 | 0,0000\% |
| 19.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 308 | 0,0000\% | 100,0000\% | 0,0000\% | 333 | 0,0000\% |
| 20.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 217 | 0,0000\% | 100,0000\% | 0,0000\% | 319 | 0,0000\% |
| 21.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 212 | 0,0000\% | 100,0000\% | 0,0000\% | 315 | 0,0000\% |
| 22.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 242 | 0,0000\% | 100,0000\% | 0,0000\% | 312 | 0,0000\% |
| 23.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 230 | 0,0000\% | 100,0000\% | 0,0000\% | 323 | 0,0000\% |
| 24.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 375 | 0,0000\% | 100,0000\% | 0,0000\% | 312 | 0,0000\% |
| 25.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 267 | 0,0000\% | 100,0000\% | 0,0000\% | 308 | 0,0000\% |
| 26.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 356 | 0,0000\% | 100,0000\% | 0,0000\% | 327 | 0,0000\% |
| 27.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 385 | 0,0000\% | 100,0000\% | 0,0000\% | 303 | 0,0000\% |
| 28.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 236 | 0,0000\% | 100,0000\% | 0,0000\% | 301 | 0,0000\% |
| 29.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 569 | 0,0000\% | 100,0000\% | 0,0000\% | 293 | 0,0000\% |
| 30.06.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | , 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 182 | 0,0000\% | 100,0000\% | 0,0000\% | 294 | 0,0000\% |
|  | 100,0000\% | 0,0000\% ${ }^{\prime}$ | 2 | 62 | 0,0000\%' | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 250 | 0,0000\% | 100,0000\% | 0,0000\% | 338 | 0,0000\% |

1.38 July $1^{\text {st }}$ to July $31^{\text {st }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interiaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Cornect |  |  |  | Wealth App |  |  |  |
|  | AISP/ CBPII Avaliability |  | \#AIsP Calls | AISP Pertormance |  | \#CBPIIC Calls | CBPII Performance |  | Avaliability |  | Performance |  | Availibility |  | Periormance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | Error response rate |  | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time <br> (ms) | $\begin{aligned} & \text { Error response } \\ & \text { rate } \end{aligned}$ |
| 01.07.2022 | 100,0000\% | 0,0000\% | 0 | - - | 0,0000\% | 0 | - - | 0,0000\% | 100,0000\% | 0,0000\% | 188 | 0,0000\% | 100,0000\% | 0,0000\% | 295 | 0,0000\% |
| 02.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 255 | 0,0000\% | 100,0000\% | 0,0000\% | 311 | 0,0000\% |
| 03.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 229 | 0,0000\% | 100,0000\% | 0,0000\% | 318 | 0,0000\% |
| 04.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 286 | 0,0000\% | 100,0000\% | 0,0000\% | 298 | 0,0000\% |
| 05.07.2022 | 100,0000\% | 0,0000\% | 2 | 679 | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 199 | 0,0000\% | 100,0000\% | 0,0000\% | 296 | 0,0000\% |
| 06.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 175 | 0,0000\% | 100,0000\% | 0,0000\% | 307 | 0,0000\% |
| 07.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 238 | 0,0000\% | 100,0000\% | 0,0000\% | 296 | 0,0000\% |
| 08.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 199 | 0,0000\% | 100,0000\% | 0,0000\% | 303 | 0,0000\% |
| 09.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 286 | 0,0000\% | 100,0000\% | 0,0000\% | 306 | 0,0000\% |
| 10.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 234 | 0,0000\% | 100,0000\% | 0,0000\% | 312 | 0,0000\% |
| 11.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 183 | 0,0000\% | 100,0000\% | 0,0000\% | 296 | 0,0000\% |
| 12.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 179 | 0,0000\% | 100,0000\% | 0,0000\% | 296 | 0,0000\% |
| 13.07.2022 | 100,0000\% | 0.0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 174 | 0.0000\% | 100,0000\% | 0,0000\% | 301 | 0,0000\% |
| 14.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 178 | 0,0000\% | 100,0000\% | 0,0000\% | 300 | 0,0000\% |
| 15.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 213 | 0,0000\% | 100,0000\% | 0,0000\% | 304 | 0,0000\% |
| 16.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 313 | 0,0000\% | 100,0000\% | 0,0000\% | 322 | 0,0000\% |
| 17.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 225 | 0,0000\% | 100,0000\% | 0,0000\% | 308 | 0,0000\% |
| 18.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 216 | 0,0000\% | 100,0000\% | 0,0000\% | 295 | 0,0000\% |
| 19.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 181 | 0,0000\% | 100,0000\% | 0,0000\% | 292 | 0,0000\% |
| 20.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 177 | 0,0000\% | 100,0000\% | 0,0000\% | 301 | 0,0000\% |
| 21.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 177 | 0,0000\% | 100,0000\% | 0,0000\% | 303 | 0,0000\% |
| 22.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 197 | 0,0000\% | 99,9900\% | 0,0000\% | 299 | 0,0000\% |
| 23.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 252 | 0,0000\% | 100,0000\% | 0,0000\% | 348 | 0,0000\% |
| 24.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 233 | 0,0000\% | 100,0000\% | 0,0000\% | 317 | 0,0000\% |
| 25.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 182 | 0,0000\% | 100,0000\% | 0,0000\% | 305 | 0,0000\% |
| 26.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 176 | 0,0000\% | 100,0000\% | 0,0000\% | 307 | 0,0000\% |
| 27.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 169 | 0,0000\% | 100,0000\% | 0,0000\% | 296 | 0,0000\% |
| 28.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 175 | 0,0000\% | 100,0000\% | 0,0000\% | 303 | 0,0000\% |
| 29.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 191 | 0,0000\% | 100,0000\% | 0,0000\% | 312 | 0,0000\% |
| 30.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 243 | 0,0000\% | 100,0000\% | 0,0000\% | 314 | 0,0000\% |
| 31.07.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 231 | 0,0000\% | 100,0000\% | 0,0000\% | 300 | 0,0000\% |
|  | 100,0000\% | 0,0000\% ${ }^{\prime}$ | 2 | 22 | 0,0000\% ${ }^{\prime}$ | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 211 | 0,0000\% | 99,9997\% | 0,0000\% | 305 | 0,0000\% |

1.39 August $1^{\text {st }}$ to August 31 $^{\text {st }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Connect |  |  |  | Wealth App |  |  |  |
|  | AISP / CBPII Availability |  | \#AISP Calls | AISP Pertormance |  | \#CBPIICalls | CBPIIP Performance |  | Availability |  | Peftormance |  | Availability |  | Pertormance |  |
|  | Uptime | Downtime |  | Avg response time <br> (ms) | Error response <br> rate |  | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |
| 01.08 .2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 175 | 0,0000\% | 100,0000\% | 0,0000\% | 301 | 0,0000\% |
| 02.08.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 154 | 0,0000\% | 100,0000\% | 0,0000\% | 295 | 0,0000\% |
| 03.08.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 159 | 0,0000\% | 100,0000\% | 0,0000\% | 300 | 0,0000\% |
| 04.08.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 175 | 0,0000\% | 100,0000\% | 0,0000\% | 300 | 0,0000\% |
| 05.08.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 200 | 0,0000\% | 100,0000\% | 0,0000\% | 299 | 0,0000\% |
| 06.08.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 293 | 0,0000\% | 100,0000\% | 0,0000\% | 309 | 0,0000\% |
| 07.08.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 369 | 0,0000\% | 100,0000\% | 0,0000\% | 306 | 0,0000\% |
| 08.08.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 1018 | 0,0000\% | 100,0000\% | 0,0000\% | 298 | 0,0000\% |
| 09.08.2022 | 100,0000\% | 0,0000\% | 2 | 1230 | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 174 | 0,0000\% | 100,0000\% | 0,0000\% | 298 | 0,0000\% |
| 10.08 .2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% |  | - | 0,0000\% | 100,0000\% | 0,0000\% | 180 | 0,0000\% | 100,0000\% | 0,0000\% | 299 | 0,0000\% |
| 11.08.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 173 | 0,0000\% | 100,0000\% | 0,0000\% | 304 | 0,0000\% |
| 12.08.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 188 | 0,0000\% | 100,0000\% | 0,0000\% | 345 | 0,0000\% |
| 13.08.2022 | 100,0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 268 | 0.0000\% | 100,0000\% | 0.0000\% | 302 | 0.0000\% |
| 14.08.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 248 | 0,0000\% | 100,0000\% | 0,0000\% | 306 | 0,0000\% |
| 15.08.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 182 | 0,0000\% | 100,0000\% | 0,0000\% | 304 | 0,0000\% |
| 16.08.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 174 | 0,0000\% | 100,0000\% | 0,0000\% | 306 | 0,0000\% |
| 17.08.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 167 | 0,0000\% | 100,0000\% | 0,0000\% | 305 | 0,0000\% |
| 18.08.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 164 | 0,0000\% | 100,0000\% | 0,0000\% | 294 | 0,0000\% |
| 19.08.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 180 | 0,0000\% | 100,0000\% | 0,0000\% | 308 | 0,0000\% |
| 20.08.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 98,9100\% | 1,0900\% | 262 | 0,0000\% | 100,0000\% | 0,0000\% | 308 | 0,0000\% |
| 21.08.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 226 | 0,0000\% | 100,0000\% | 0,0000\% | 307 | 0,0000\% |
| 22.08.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 199 | 0,0000\% | 100,0000\% | 0,0000\% | 299 | 0,0000\% |
| 23.08.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 177 | 0,0000\% | 100,0000\% | 0,0000\% | 351 | 0,0000\% |
| 24.08.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 170 | 0,0000\% | 100,0000\% | 0,0000\% | 300 | 0,0000\% |
| 25.08.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 174 | 0,0000\% | 100,0000\% | 0,0000\% | 307 | 0,0000\% |
| 26.08.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 188 | 0,0000\% | 100,0000\% | 0,0000\% | 303 | 0,0000\% |
| 27.08.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 256 | 0,0000\% | 100,0000\% | 0,0000\% | 310 | 0,0000\% |
| 28.08.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 253 | 0,0000\% | 100,0000\% | 0,0000\% | 316 | 0,0000\% |
| 29.08.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 182 | 0,0000\% | 100,0000\% | 0,0000\% | 298 | 0,0000\% |
| 30.08.2022 | 100,0000\% | 0,0000\% | 0 | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 174 | 0,0000\% | 100,0000\% | 0,0000\% | 307 | 0,0000\% |
| 31.08.2022 | 100,0000\% | 0,0000\% | , | - | 0,0000\% | 0 | - | 0,0000\% | 100,0000\% | 0,0000\% | 240 | 0,0000\% | 100,0000\% | 0,0000\% | 323 | 0,0000\% |
|  | 100,0000\% | 0,0000\% ${ }^{\prime \prime}$ | 2 | 40 | 0,0000\% ${ }^{\prime \prime}$ | 0 | - | 0,0000\% | 99,9648\% | 0,0352\% | 230 | 0,0000\% | 100,0000\% | 0,0000\% | 307 | 0,0000\% |

1.40 September $1^{\text {st }}$ to September $30^{\text {th }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Connect |  |  |  | Wealth App |  |  |  |
|  | AISP / CBPII Avaliability |  | HAlsp Calls | AISP Periormance |  | \#creil Calls | CBPIII Periormance |  | Availability |  | Performance |  | Avaliability |  | Performance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | Error response rate |  | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | Avg response time (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | Avg response time (ms) | Error response rate |
| 01.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 173 | 0.0000\% | 100.0000\% | 0.0000\% | 303 | 0.0000\% |
| 02.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 193 | 0.0000\% | 100.0000\% | 0.0000\% | 305 | 0.0000\% |
| 03.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 258 | 0.0000\% | 100.0000\% | 0.0000\% | 303 | 0.0000\% |
| 04.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 216 | 0.0000\% | 100.0000\% | 0.0000\% | 302 | 0.0000\% |
| 05.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 173 | 0.0000\% | 100.0000\% | 0.0000\% | 311 | 0.0000\% |
| 06.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 173 | 0.0000\% | 100.0000\% | 0.0000\% | 298 | 0.0000\% |
| 07.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 182 | 0.0000\% | 100.0000\% | 0.0000\% | 304 | 0.0000\% |
| 08.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 180 | 0.0000\% | 100.0000\% | 0.0000\% | 298 | 0.0000\% |
| 09.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 193 | 0.0000\% | 100.0000\% | 0.0000\% | 302 | 0.0000\% |
| 10.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 242 | 0.0000\% | 100.0000\% | 0.0000\% | 309 | 0.0000\% |
| 11.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 247 | 0.0000\% | 100.0000\% | 0.0000\% | 299 | 0.0000\% |
| 12.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 164 | 0.0000\% | 100.0000\% | 0.0000\% | 317 | 0.0000\% |
| 13.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 177 | 0.0000\% | 100.0000\% | 0.0000\% | 299 | 0.0000\% |
| 14.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 173 | 0.0000\% | 100.0000\% | 0.0000\% | 310 | 0.0000\% |
| 15.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 181 | 0.0000\% | 100.0000\% | 0.0000\% | 294 | 0.0000\% |
| 16.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 197 | 0.0000\% | 100.0000\% | 0.0000\% | 298 | 0.0000\% |
| 17.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 244 | 0.0000\% | 100.0000\% | 0.0000\% | 364 | 0.0000\% |
| 18.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 250 | 0.0000\% | 100.0000\% | 0.0000\% | 302 | 0.0000\% |
| 19.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 248 | 0.0000\% | 100.0000\% | 0.0000\% | 299 | 0.0000\% |
| 20.09.2022 | 100.0000\% | 0.0000\% | 2 | 1'686 | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 214 | 0.0000\% | 100.0000\% | 0.0000\% | 308 | 0.0000\% |
| 21.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 204 | 0.0000\% | 100.0000\% | 0.0000\% | 325 | 0.0000\% |
| 22.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 160 | 0.0000\% | 100.0000\% | 0.0000\% | 339 | 0.0000\% |
| 23.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 182 | 0.0000\% | 100.0000\% | 0.0000\% | 328 | 0.0000\% |
| 24.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 232 | 0.0000\% | 100.0000\% | 0.0000\% | 336 | 0.0000\% |
| 25.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 215 | 0.0000\% | 100.0000\% | 0.0000\% | 337 | 0.0000\% |
| 26.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 152 | 0.0000\% | 100.0000\% | 0.0000\% | 331 | 0.0000\% |
| 27.09.2022 | 100.0000\% | 0.0000\% | 4 | 638 | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 161 | 0.0000\% | 100.0000\% | 0.0000\% | 320 | 0.0000\% |
| 28.09.2022 | 100.0000\% | 0.0000\% | , | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 155 | 0.0000\% | 100.0000\% | 0.0000\% | 325 | 0.0000\% |
| 29.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 143 | 0.0000\% | 100.0000\% | 0.0000\% | 324 | 0.0000\% |
| 300.09.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 161 | 0.0000\% | 100.0000\% | 0.0000\% | 328 | 0.0000\% |
|  | 100.0000\% | 0.0000\% ${ }^{\prime}$ | 6 | 71 | 0.0000\% ${ }^{\prime \prime}$ | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 195 | 0.0000\% | 100.0000\% | 0.0000\% | 314 | 0.0000\% |

1.41 October $1^{\text {st }}$ to October $31^{\text {st }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Connect |  |  |  | Wealtit App |  |  |  |
|  | AISP / CBPII Availability |  | *AISP Calls | AISP Pertormance |  | \#GBPII Calls | CBPIII Periformance |  | Availability |  |  |  |  |  | Performance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | Error response rate |  | Avg response time (ms) | Error response rate | Uptime Availa | ility Downtime | Avg response time <br> (ms) | $\begin{aligned} & \text { Error response } \\ & \text { rate } \end{aligned}$ | AvailabilityUptime Downtime |  | Avg response time (ms) | Error response rate |
| 01.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 205 | 0.0000\% | 100.0000\% | 0.0000\% | 330 | 0.0000\% |
| 02.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 190 | 0.0000\% | 100.0000\% | 0.0000\% | 335 | 0.0000\% |
| 03.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 150 | 0.0000\% | 100.0000\% | 0.0000\% | 328 | 0.0000\% |
| 04.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9900\% | 0.0100\% | 136 | 0.0000\% | 100.0000\% | 0.0000\% | 337 | 0.0000\% |
| 05.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 141 | 0.0000\% | 100.0000\% | 0.0000\% | 334 | 0.0000\% |
| 06.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 151 | 0.0000\% | 100.0000\% | 0.0000\% | 328 | 0.0000\% |
| 07.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 160 | 0.0000\% | 100.0000\% | 0.0000\% | 347 | 0.0000\% |
| 08.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 222 | 0.0000\% | 100.0000\% | 0.0000\% | 338 | 0.0000\% |
| 09.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 227 | 0.0000\% | 100.0000\% | 0.0000\% | 338 | 0.0000\% |
| 10.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 156 | 0.0000\% | 100.0000\% | 0.0000\% | 331 | 0.0000\% |
| 11.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 159 | 0.0000\% | 100.0000\% | 0.0000\% | 324 | 0.0000\% |
| 12.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 167 | 0.0000\% | 100.0000\% | 0.0000\% | 327 | 0.0000\% |
| 13.10.2022 | 100.0000\% | 0.0000\% | 2 | 733 | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 159 | 0.0000\% | 100.0000\% | 0.0000\% | 351 | 0.0000\% |
| 14.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 175 | 0.0000\% | 100.0000\% | 0.0000\% | 327 | 0.0000\% |
| 15.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 240 | 0.0000\% | 100.0000\% | 0.0000\% | 325 | 0.0000\% |
| 16.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 213 | 0.0000\% | 100.0000\% | 0.0000\% | 327 | 0.0000\% |
| 17.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 166 | 0.0000\% | 100.0000\% | 0.0000\% | 307 | 0.0000\% |
| 18.10.2022 | 100.0000\% | 0.0000\% | 2 | 707 | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 212 | 0.0000\% | 100.0000\% | 0.0000\% | 341 | 0.0000\% |
| 19.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 227 | 0.0000\% | 100.0000\% | 0.0000\% | 328 | 0.0000\% |
| 20.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 160 | 0.0000\% | 100.0000\% | 0.0000\% | 309 | 0.0000\% |
| 21.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 496 | 0.0000\% | 100.0000\% | 0.0000\% | 313 | 0.0000\% |
| 22.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 268 | 0.0000\% | 100.0000\% | 0.0000\% | 314 | 0.0000\% |
| 23.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 239 | 0.0000\% | 100.0000\% | 0.0000\% | 316 | 0.0000\% |
| 24.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 178 | 0.0000\% | 100.0000\% | 0.0000\% | 317 | 0.0000\% |
| 25.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 180 | 0.0000\% | 100.0000\% | 0.0000\% | 318 | 0.0000\% |
| 26.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 170 | 0.0000\% | 100.0000\% | 0.0000\% | 310 | 0.0000\% |
| 27.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 167 | 0.0000\% | 100.0000\% | 0.0000\% | 323 | 0.0000\% |
| 28.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 199 | 0.0000\% | 100.0000\% | 0.0000\% | 308 | 0.0000\% |
| 29.10.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 248 | 0.0000\% | 100.0000\% | 0.0000\% | 313 | 0.0000\% |
| 30.10 .2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 220 | 0.0000\% | 100.0000\% | 0.0000\% | 326 | 0.0000\% |
| 31.10 .2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 169 | 0.0000\% | 100.0000\% | 0.0000\% | 309 | 0.0000\% |
|  | 100.0000\% | 0.0000\% ${ }^{\prime \prime}$ | - 4 | 46 | 0.0000\% ${ }^{\prime}$ | 0 | - | 0.0000\% | 99.9997\% | 0.0003\% | 198 | 0.0000\% ${ }^{\prime}$ | 100.0000\% | 0.0000\% | 325 | 0.0000\% |

1.42 November $1^{\text {st }}$ to November $30^{\text {th }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Cornect |  |  |  | Wealth App |  |  |  |
|  | AISP / CBPII Availability |  | \#AISP Calls | AISP Periormance |  | HCBPIICalls | CBPII Performance |  | Availability |  | Pertormance |  | Availability |  | Periormance |  |
|  | Uptime | Downtime |  | Avg response time (ms) | $\begin{aligned} & \text { Error response } \\ & \text { rate } \end{aligned}$ |  | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | Error response rate | Uptime | Downtime | Avg response time (ms) | $\begin{aligned} & \text { Error response } \\ & \text { rate } \end{aligned}$ |
| 01.11.2022 | 100.0000\% | 0.0000\% | 2 | 1'790 | 0.0000\% | 0 | - - | 0.0000\% | 100.0000\% | 0.0000\% | 168 | 0.0000\% | 100.0000\% | 0.0000\% | 313 | 0.0000\% |
| 02.11.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 175 | 0.0000\% | 100.0000\% | 0.0000\% | 318 | 0.0000\% |
| 03.11.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 160 | 0.0000\% | 100.0000\% | 0.0000\% | 306 | 0.0000\% |
| 04.11.2022 | 100.0000\% | 0.0000\% | 2 | 728 | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 177 | 0.0000\% | 100.0000\% | 0.0000\% | 317 | 0.0000\% |
| 05.11.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | , | - | 0.0000\% | 100.0000\% | 0.0000\% | 225 | 0.0000\% | 100.0000\% | 0.0000\% | 308 | 0.0000\% |
| 06.11 .2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 223 | 0.0000\% | 100.0000\% | 0.0000\% | 406 | 0.0000\% |
| 07.11.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 154 | 0.0000\% | 100.0000\% | 0.0000\% | 310 | 0.0000\% |
| 08.11.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 155 | 0.0000\% | 100.0000\% | 0.0000\% | 304 | 0.0000\% |
| 09.11.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 178 | 0.0000\% | 100.0000\% | 0.0000\% | 310 | 0.0000\% |
| 10.11.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 177 | 0.0000\% | 100.0000\% | 0.0000\% | 323 | 0.0000\% |
| 11.11.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 178 | 0.0000\% | 100.0000\% | 0.0000\% | 321 | 0.0000\% |
| 12.11.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 222 | 0.0000\% | 100.0000\% | 0.0000\% | 315 | 0.0000\% |
| 13.11.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 236 | 0.0000\% | 100.0000\% | 0.0000\% | 311 | 0.0000\% |
| 14.11.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 166 | 0.0000\% | 100.0000\% | 0.0000\% | 303 | 0.0000\% |
| 15.11.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 163 | 0.0000\% | 100.0000\% | 0.0000\% | 301 | 0.0000\% |
| 16.11.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 165 | 0.0000\% | 100.0000\% | 0.0000\% | 298 | 0.0000\% |
| 17.11.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 156 | 0.0000\% | 100.0000\% | 0.0000\% | 302 | 0.0000\% |
| 18.11.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 186 | 0.0000\% | 100.0000\% | 0.0000\% | 306 | 0.0000\% |
| 19.11.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 237 | 0.0000\% | 100.0000\% | 0.0000\% | 314 | 0.0000\% |
| 20.11.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 219 | 0.0000\% | 100.0000\% | 0.0000\% | 308 | 0.0000\% |
| 21.11.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 164 | 0.0000\% | 100.0000\% | 0.0000\% | 308 | 0.0000\% |
| 22.11.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 176 | 0.0000\% | 100.0000\% | 0.0000\% | 307 | 0.0000\% |
| 23.11.2022 | 100.0000\% | 0.0000\% | 2 | $2^{\prime} 016$ | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 184 | 0.0000\% | 100.0000\% | 0.0000\% | 301 | 0.0000\% |
| 24.11.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 182 | 0.0000\% | 100.0000\% | 0.0000\% | 305 | 0.0000\% |
| 25.11.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 220 | 0.0000\% | 100.0000\% | 0.0000\% | 311 | 0.0000\% |
| 26.11.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 258 | 0.0000\% | 100.0000\% | 0.0000\% | 308 | 0.0000\% |
| 27.11.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 232 | 0.0000\% | 100.0000\% | 0.0000\% | 320 | 0.0000\% |
| 28.11.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 178 | 0.0000\% | 100.0000\% | 0.0000\% | 313 | 0.0000\% |
| 29.11.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 167 | 0.0000\% | 100.0000\% | 0.0000\% | 301 | 0.0000\% |
| 30.11.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 149 | 0.0000\% | 100.0000\% | 0.0000\% | 304 | 0.0000\% |
|  | 100.0000\% | 0.0000\% ${ }^{\prime \prime}$ | 6 | 151 | 0.0000\% ${ }^{\prime \prime}$ | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 188 | 0.0000\% ${ }^{\prime}$ | 100.0000\% | 0.0000\% | 312 | 0.0000\% |

1.43 December $1^{\text {st }}$ to December 31 ${ }^{\text {st }}$

| Date | Dedicated interface |  |  |  |  |  |  |  | Bank's PSU interfaces |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  | Pictet Cornect |  |  |  | Wealth App |  |  |  |
|  | AISP / CBPII Availability |  | \#AISP Calls | AISP Periormance |  | mbrall calls | CBPIII Periormance |  | Availability |  | Performance |  | Avaliability |  | Performance |  |
|  | Uptime | Downtime |  | Avg response time (ms) <br> (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ |  | Avg response time <br> (ms) | Error response rate | Uptime | Downtime | Avg response time <br> (ms) | $\begin{gathered} \text { Error response } \\ \text { rate } \end{gathered}$ | Uptime | Downtime | Avg response time (ms) | Error response rate |
| 01.12.2022 | 100.0000\% | 0.0000\% | 0 | - - | 0.0000\% |  | - - | 0.0000\% | 100.0000\% | 0.0000\% | 153 | 0.0000\% | 100.0000\% | 0.0000\% | 304 | 0.0000\% |
| 02.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 175 | 0.0000\% | 100.0000\% | 0.0000\% | 308 | 0.0000\% |
| 03.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 218 | 0.0000\% | 100.0000\% | 0.0000\% | 313 | 0.0000\% |
| 04.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 192 | 0.0000\% | 100.0000\% | 0.0000\% | 309 | 0.0000\% |
| 05.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 152 | 0.0000\% | 100.0000\% | 0.0000\% | 301 | 0.0000\% |
| 06.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 159 | 0.0000\% | 100.0000\% | 0.0000\% | 299 | 0.0000\% |
| 07.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 161 | 0.0000\% | 100.0000\% | 0.0000\% | 310 | 0.0000\% |
| 08.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 151 | 0.0000\% | 100.0000\% | 0.0000\% | 307 | 0.0000\% |
| 09.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 173 | 0.0000\% | 100.0000\% | 0.0000\% | 314 | 0.0000\% |
| 10.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 233 | 0.0000\% | 100.0000\% | 0.0000\% | 310 | 0.0000\% |
| 11.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 206 | 0.0000\% | 100.0000\% | 0.0000\% | 319 | 0.0000\% |
| 12.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 157 | 0.0000\% | 100.0000\% | 0.0000\% | 305 | 0.0000\% |
| 13.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 272 | 0.0000\% | 100.0000\% | 0.0000\% | 316 | 0.0000\% |
| 14.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 99.9400\% | 0.0600\% | 332 | 0.0000\% | 99.4000\% | 0.0000\% | 480 | 0.0000\% |
| 15.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 155 | 0.0000\% | 100.0000\% | 0.0000\% | 308 | 0.0000\% |
| 16.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 178 | 0.0000\% | 100.0000\% | 0.0000\% | 325 | 0.0000\% |
| 17.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 224 | 0.0000\% | 100.0000\% | 0.0000\% | 345 | 0.0000\% |
| 18.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 215 | 0.0000\% | 100.0000\% | 0.0000\% | 328 | 0.0000\% |
| 19.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 159 | 0.0000\% | 100.0000\% | 0.0000\% | 327 | 0.0000\% |
| 20.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 150 | 0.0000\% | 100.0000\% | 0.0000\% | 306 | 0.0000\% |
| 21.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 162 | 0.0000\% | 100.0000\% | 0.0000\% | 321 | 0.0000\% |
| 22.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 157 | 0.0000\% | 100.0000\% | 0.0000\% | 318 | 0.0000\% |
| 23.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 179 | 0.0000\% | 100.0000\% | 0.0000\% | 304 | 0.0000\% |
| 24.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 236 | 0.0000\% | 100.0000\% | 0.0000\% | 310 | 0.0000\% |
| 25.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 233 | 0.0000\% | 100.0000\% | 0.0000\% | 331 | 0.0000\% |
| 26.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 186 | 0.0000\% | 100.0000\% | 0.0000\% | 325 | 0.0000\% |
| 27.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 153 | 0.0000\% | 100.0000\% | 0.0000\% | 308 | 0.0000\% |
| 28.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 154 | 0.0000\% | 100.0000\% | 0.0000\% | 301 | 0.0000\% |
| 29.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 169 | 0.0000\% | 100.0000\% | 0.0000\% | 334 | 0.0000\% |
| 30.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 177 | 0.0000\% | 100.0000\% | 0.0000\% | 302 | 0.0000\% |
| 31.12.2022 | 100.0000\% | 0.0000\% | 0 | - | 0.0000\% | 0 | - | 0.0000\% | 100.0000\% | 0.0000\% | 224 | 0.0000\% | 100.0000\% | 0.0000\% | 316 | 0.0000\% |
|  | 100.0000\% ${ }^{\prime \prime}$ | 0.0000\% ${ }^{\prime}$ | 0 | - | 0.0000\% ${ }^{\prime \prime}$ | 0 | - | 0.0000\% | 99.9981\% | 0.0019\% ${ }^{\prime \prime}$ | 187 | 0.0000\% ${ }^{\prime}$ | 99.9714\% | 0.0000\% ${ }^{\prime}$ | 320 | 0.0000\% |

